

# **OFFICE FOR TECHNOLOGY**

## **MISSION**

The Office for Technology, formerly the Governor's Task Force on Information Resource Management, was statutorily created in 1997. The Office is responsible for planning and coordinating the State's investment in information technology in consultation with an Advisory Council for Technology consisting of representatives of State agencies and the Legislature. In carrying out this mission, the Office works to accomplish three objectives: achieving financial efficiencies; improving communication between State and local agencies; and making it easier for citizens and the private sector to do business with New York.

## **ORGANIZATION AND STAFFING**

The Office is located in Albany and has a staff of 22 for 1999-2000. It is supported with State tax dollars from the General Fund.

## **FISCAL BACKGROUND AND BUDGET HIGHLIGHTS**

The 1999-2000 General Fund recommendation of \$101.4 million includes \$1.5 million to maintain current staffing levels and support ongoing agency efforts. A total of \$26 million is also recommended for payments on Certificates of Participation for the programming and other changes required to make selected computer systems Year 2000 compliant. Additional recommendations include:

- A new \$19 million General Fund appropriation to correct Year 2000 problems in the State's "embedded systems," the most critical of which are found in heating, cooling and other building operations systems. The Office, which is charged with providing overall guidance on Year 2000 projects, will allocate this funding among the highest priority projects.
- A \$20 million General Fund appropriation for any unanticipated Year 2000 compliance expenses.
- A \$12 million General Fund appropriation for operating the consolidated State data center. An additional \$22 million is proposed for the renovation of permanent space to house the center.
- A new \$20.1 million Internal Service Fund appropriation for the New York Intranet (NYT). This fund will be supported with fees charged to State and local users of the NYT.

A new \$10 million Internal Service Fund appropriation is recommended for the Office for Technology to coordinate the development of computer systems that will be used by various agencies. This effort will both facilitate the development of new systems and lower expenses by eliminating unnecessary duplication.

## **PROGRAM HIGHLIGHTS**

Since its inception as a Task Force in 1996, the Office has been actively involved in designing and implementing statewide policies and practices to govern the management of information technologies. One of the early products of the Office was an agenda created to guide the State's technology activities over the next five years. The agenda, released in 1996, identified five priorities: the need for statewide policies and direction to guide

## TECHNOLOGY

the State's technology efforts; greater coordination and sharing of information among agencies involved in projects having multi-agency implications; reducing duplication of efforts by encouraging data sharing; coordinating technology purchases; and creating a statewide "intranet" to link State and local agencies.

A wide variety of activities are underway to implement this agenda. The Office has issued over 31 "Technical Policy Bulletins" that give State agencies policy guidance on such topics as data security and the electronic exchange of data. Under the auspices of the Office, several inter-agency work groups are also developing or have developed technology-related productivity initiatives that involve such topics as the use of office systems improvements and imaging technology to increase productivity and achieve savings. A related activity, which further reflects the role of the Office in encouraging the exchange of information, is the creation of the Geographic Information Systems (GIS) clearinghouse, where over 130 governmental and not-for-profit members are now sharing their GIS data.

The Office for Technology is also taking important steps to improve the State's management of technology services. One of the Office's top priorities is the consolidation of the State's data centers. A total of 24 separate data centers are being consolidated into a single operation, which will improve computing services for 21 agencies and produce significant future savings. In addition to these benefits, the consolidation has already resulted in stronger management of the State's data centers, as demonstrated by greater coordination of purchases of sophisticated equipment.

Another priority is the installation of a new statewide telecommunications network, known as the New York Intranet (NYT), that will provide State and local governments with more reliable and less costly data, voice and video communications. When fully operational, the NYT will improve service delivery, reduce costs, and increase reliability through use of a fiber optic cable network currently being installed along the Thruway Authority's right-of-way. This network will also have greater capacity to transmit data, provide local entities and citizens with easier access to State government and facilitate increased interagency cooperation and data-sharing.

The Office will also be responsible for overseeing the operation of the Human Services Application Service Center. This Center is part of the new Welfare Management System currently being developed by the Office of Temporary and Disability Assistance, the Department of Labor, the Office of Children and Family Services and the Department of Health.

### ALL FUNDS APPROPRIATIONS

Category	Available	Appropriations	Change	Reappropriations
	1998-99	Recommended 1999-00		Recommended 1999-00
State Operations . . . . .	\$42,606,000	\$131,483,000	+ \$88,877,000	\$50,100,000
Aid To Localities . . . . .	.....	.....	.....	.....
Capital Projects . . . . .	.....	.....	.....	.....
Total . . . . .	<u>\$42,606,000</u>	<u>\$131,483,000</u>	<u>+ \$88,877,000</u>	<u>\$50,100,000</u>

**ALL FUND TYPES  
LEVELS OF EMPLOYMENT BY PROGRAM  
ANNUAL SALARIED POSITIONS**

<u>Program</u>	<u>Available 1998-99</u>	<u>Personal Service (Regular)</u>	<u>Maintenance Undistributed</u>	<u>Total Recommended 1999-00</u>	<u>Change</u>
Technology					
General Fund . . . . .	5	22	. . . .	22	+ 17
<b>Total . . . . .</b>	<b>5</b>	<b>22</b>	<b>. . . .</b>	<b>22</b>	<b>+ 17</b>

**STATE OPERATIONS  
ALL FUNDS FINANCIAL REQUIREMENTS BY FUND TYPE  
APPROPRIATIONS**

<u>Fund Type</u>	<u>Available 1998-99</u>	<u>Recommended 1999-00</u>	<u>Change</u>
General Fund . . . . .	\$2,606,000	\$101,417,300	+ \$98,811,300
Special Revenue Funds — Other . . . . .	40,000,000	. . . .	-40,000,000
Internal Service Funds . . . . .	. . . .	30,065,700	+ 30,065,700
<b>Total . . . . .</b>	<b>\$42,606,000</b>	<b>\$131,483,000</b>	<b>+ \$88,877,000</b>

**STATE OPERATIONS  
ALL FUNDS FINANCIAL REQUIREMENTS BY PROGRAM  
APPROPRIATIONS**

<u>Program</u>	<u>Available 1998-99</u>	<u>Recommended 1999-00</u>	<u>Change</u>
Technology			
General Fund . . . . .	\$2,606,000	\$101,417,300	+ \$98,811,300
Special Revenue Funds — Other . . . . .	40,000,000	. . . .	-40,000,000
Internal Service Funds . . . . .	. . . .	30,065,700	+ 30,065,700
<b>Total . . . . .</b>	<b>\$42,606,000</b>	<b>\$131,483,000</b>	<b>+ \$88,877,000</b>

**STATE OPERATIONS — GENERAL FUND  
SUMMARY OF PERSONAL SERVICE APPROPRIATIONS AND CHANGES  
1999-00 RECOMMENDED**

<u>Program</u>	<u>Total Personal Service Amount</u>	<u>Change</u>	<u>Personal Service Regular (Annual Salaried) Amount</u>	<u>Change</u>	<u>Holiday/Overtime Pay (Annual Salaried) Amount</u>	<u>Change</u>
Technology . . . . .	\$1,286,300	+ \$1,065,300	\$1,281,100	+ \$1,065,300	\$5,200	. . . .
<b>Total . . . . .</b>	<b>\$1,286,300</b>	<b>+ \$1,065,300</b>	<b>\$1,281,100</b>	<b>+ \$1,065,300</b>	<b>\$5,200</b>	<b>. . . .</b>

# TECHNOLOGY

**STATE OPERATIONS — GENERAL FUND  
SUMMARY OF NONPERSONAL SERVICE AND MAINTENANCE UNDISTRIBUTED  
APPROPRIATIONS AND CHANGES  
1999-00 RECOMMENDED**

<u>Program</u>	<u>Amount</u>	<u>Total</u>		<u>Supplies and Materials</u>	
		<u>Amount</u>	<u>Change</u>	<u>Amount</u>	<u>Change</u>
Technology . . . . .	\$100,131,000	+ \$97,746,000		\$20,000	. . . .
Total . . . . .	<u>\$100,131,000</u>	<u>+ \$97,746,000</u>		<u>\$20,000</u>	<u>. . . .</u>

<u>Program</u>	<u>Amount</u>	<u>Travel</u>		<u>Contractual Services</u>	
		<u>Amount</u>	<u>Change</u>	<u>Amount</u>	<u>Change</u>
Technology . . . . .	\$25,000	. . . .		\$26,178,000	+ \$23,884,000
Total . . . . .	<u>\$25,000</u>	<u>. . . .</u>		<u>\$26,178,000</u>	<u>+ \$23,884,000</u>

<u>Program</u>	<u>Amount</u>	<u>Equipment</u>		<u>Maintenance Undistributed</u>	
		<u>Amount</u>	<u>Change</u>	<u>Amount</u>	<u>Change</u>
Technology . . . . .	\$46,000	. . . .		\$73,862,000	+ \$73,862,000
Total . . . . .	<u>\$46,000</u>	<u>. . . .</u>		<u>\$73,862,000</u>	<u>+ \$73,862,000</u>

**STATE OPERATIONS — OTHER THAN GENERAL FUND  
SUMMARY OF APPROPRIATIONS AND CHANGES  
1999-00 RECOMMENDED**

<u>Program</u>	<u>Amount</u>	<u>Total</u>		<u>Maintenance Undistributed</u>	
		<u>Amount</u>	<u>Change</u>	<u>Amount</u>	<u>Change</u>
Technology . . . . .	\$30,065,700	-\$9,934,300		\$30,065,700	-\$9,934,300
Total . . . . .	<u>\$30,065,700</u>	<u>-\$9,934,300</u>		<u>\$30,065,700</u>	<u>-\$9,934,300</u>