

Agency Programs/Activities: Inventory and Key Data  
Office of Temporary Disability Assistance

Relation to Core Mission (H/M/L)	Program/Activity	Spending Category (SO, ATL, CAP)	3/31/09 FTEs (All Funds)	General Fund Disbursements (\$000s) *				Special Revenue Federal Funds Disbursements (\$000s) *			
				2006-07 Actual	2007-08 Actual	2008-09 Plan	2009-10 Projected **	2006-07 Actual	2007-08 Actual	2008-09 Plan	2009-10 Projected **
H/M	Training Programs	SO	10.00	\$3,043	\$3,545	\$2,614	\$3,912	\$0	\$0	\$0	\$0
H	Child Support Enforcement	SO	134.18	\$5,617	\$6,543	\$4,825	\$7,220	\$7,873	\$7,241	\$7,417	\$7,635
H	Child Support Enforcement	ATL	-	\$38,451	\$38,563	\$32,391	\$33,891	\$119,267	\$94,168	\$95,150	\$95,150
H	Child Support Enforcement (Fatherhood)	SO	2.00	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
H	Child Support Enforcement (Fatherhood)	ATL	-	\$315	\$1,567	\$2,940	\$2,940	\$0	\$0	\$0	\$0
H	DDD	SO	1,000.27	\$449	\$522	\$386	\$578	\$138,461	\$132,455	\$141,952	\$146,277
H	Local TA Administration - EBT Contract	SO	8.48	\$654	\$762	\$562	\$841	\$169	\$157	\$168	\$176
H	Local TA Administration - EBT Contract	ATL	-	\$11,992	\$9,226	\$10,505	\$11,005	\$0	\$0	\$0	\$0
H	Local TA Administration	SO	13.93	\$277	\$323	\$238	\$356	\$1,229	\$1,141	\$1,225	\$1,283
H	Local TA Administration	ATL	-	\$321,063	\$317,709	\$316,113	\$316,113	\$0	\$0	\$0	\$0
H	Legal Services for Disabled	SO	0.20	\$42	\$49	\$36	\$54	\$0	\$0	\$0	\$0
H	Legal Services for Disabled	ATL	-	\$5,518	\$1,876	\$2,813	\$2,813	\$671	\$872	\$1,000	\$1,000
H	Local TA Administration - AFIS	SO	7.11	\$179	\$209	\$154	\$230	\$302	\$280	\$301	\$315
H	Local TA Administration - AFIS	ATL	-	\$2,108	\$1,052	\$1,813	\$1,813	\$2,632	\$2,482	\$4,000	\$4,000
H	HIV WTW	SO	0.64	\$30	\$37	\$26	\$39	\$0	\$0	\$0	\$0
H	HIV WTW	ATL	-	\$1,217	\$1,159	\$1,372	\$1,372	\$0	\$0	\$0	\$0
H	Public Assistance	SO	343.39	\$11,577	\$13,485	\$9,943	\$14,881	\$6,582	\$5,913	\$6,562	\$6,874
H	Public Assistance	ATL	-	\$125,779	\$356,945	\$37,997	\$93,824	\$1,143,762	\$1,034,365	\$1,329,437	\$1,295,457
H	SSI	SO	7.33	\$236	\$275	\$203	\$304	\$139	\$129	\$139	\$146
H	SSI	ATL	-	\$646,828	\$673,040	\$680,487	\$689,409	\$0	\$0	\$0	\$0
H	SNAP Demo	SO	1.00	\$48	\$56	\$41	\$61	\$0	\$0	\$0	\$0
H	SNAP Demo	ATL	-	\$698	\$702	\$765	\$765	\$0	\$0	\$0	\$0
H	HEAP	SO	29.93	\$947	\$1,103	\$813	\$1,217	\$1,065	\$989	\$1,062	\$1,113
H	HEAP	ATL	-	\$0	\$0	\$0	\$0	\$226,722	\$260,160	\$245,000	\$245,000
H	Food Stamps	SO	235.33	\$13,039	\$15,187	\$11,199	\$16,760	\$6,363	\$5,910	\$6,344	\$6,646
H	Food Stamps	ATL	-	\$0	\$0	\$0	\$0	\$177,664	\$202,438	\$201,850	\$201,850
H	Adult Shelters	SO	16.56	\$552	\$643	\$474	\$709	\$151	\$141	\$151	\$158
H	Adult Shelters	ATL	-	\$95,916	\$95,461	\$94,080	\$94,080	\$0	\$0	\$0	\$0
H	SRO Support Services	SO	1.35	\$65	\$76	\$56	\$84	\$0	\$0	\$0	\$0
H	SRO Support Services	ATL	-	\$13,951	\$21,189	\$18,000	\$19,383	\$0	\$0	\$0	\$0
H	HIP	SO	0.85	\$41	\$47	\$35	\$52	\$0	\$0	\$0	\$0
H	HIP	ATL	-	\$4,216	\$5,282	\$3,920	\$3,920	\$0	\$0	\$0	\$0
H	Citizenship	SO	6.00	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
H	Citizenship	ATL	-	\$2,545	\$2,439	\$2,450	\$2,450	\$0	\$0	\$0	\$0
H	Trafficking	SO	1.35	\$65	\$76	\$56	\$84	\$0	\$0	\$0	\$0
H	Trafficking	ATL	-	\$0	\$0	\$441	\$441	\$0	\$0	\$0	\$0
H	Refugee	SO	27.39	\$471	\$549	\$405	\$606	\$2,061	\$1,631	\$1,704	\$1,758
H	Refugee	ATL	-	\$2,458	\$2,351	\$2,450	\$2,450	\$10,656	\$13,142	\$15,000	\$15,000
H	HHAP	SO	17.00	\$144	\$168	\$124	\$186	\$0	\$0	\$0	\$0

\*Disbursements by program are approximate since we lack actual disbursements that include allocated costs from the administrative areas.

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Agency Programs/Activities: Inventory and Key Data  
Office of Temporary Disability Assistance

Relation to Core Mission (H/M/L)	Program/Activity	Spending Category (SO, ATL, CAP)	General Fund Disbursements (\$000s) *					Special Revenue Federal Funds Disbursements (\$000s) *				
			3/31/09 FTEs (All Funds)	2006-07 Actual	2007-08 Actual	2008-09 Plan	2009-10 Projected **	2006-07 Actual	2007-08 Actual	2008-09 Plan	2009-10 Projected **	
H	HHAP	CAP	-									
H	Employment Programs	SO	150.94	\$2,337	\$2,722	\$2,007	\$3,004	\$7,587	\$7,047	\$7,564	\$7,924	
H	Food Stamp Employment & Training	ATL	-	\$0	\$0	\$0	\$0	\$54,053	\$86,150	\$86,150	\$86,150	
H/M	All Others	SO	76.87	\$1,411	\$1,644	\$1,211	\$1,812	\$3,666	\$115	\$534	\$3,149	
H/M	All Others	ATL	-	\$1,960	\$3,026	\$4,293	\$2,288	\$461,936	\$443,427	\$266,430	\$313,310	
H/L	Medicaid	SO	139.23	\$16,115	\$18,771	\$13,841	\$20,714	\$0	\$0	\$0	\$0	
H/L	Medicaid	ATL	-	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	
	<b>TANF funded initiatives -- below</b>		17.00									
	<b>TOTAL FTE's</b>		<b>2,248.33</b>									
H	Flexible Fund for Family Services	SO	1.25	\$0	\$0	\$0	\$0	\$143	\$133	\$143	\$150	
H	Flexible Fund for Family Services	ATL		\$0	\$0	\$0	\$0	\$576,191	\$634,644	\$654,000	\$654,000	
H	Summer Youth Employment	SO	0.50	\$0	\$0	\$0	\$0	\$57	\$53	\$57	\$60	
H	Summer Youth Employment	ATL		\$0	\$0	\$0	\$0	\$29,751	\$34,166	\$35,000	\$35,000	
H	Intensive Case Management	SO	1.50	\$0	\$0	\$0	\$0	\$172	\$159	\$171	\$179	
H	Intensive Case Management	ATL		\$0	\$0	\$0	\$0	\$40	\$3,698	\$10,000	\$10,000	
H	Adult & Family Literacy (Ed. Resources)	SO	1.74	\$0	\$0	\$0	\$0	\$200	\$185	\$199	\$208	
H	Adult & Family Literacy (Ed. Resources)	ATL		\$0	\$0	\$0	\$0	\$771	\$1,993	\$2,000	\$2,000	
H	BRIDGE	SO	1.50	\$0	\$0	\$0	\$0	\$172	\$159	\$171	\$179	
H	BRIDGE	ATL		\$0	\$0	\$0	\$0	\$8,308	\$8,653	\$6,503	\$6,503	
M	Transportation	SO	2.59	\$0	\$0	\$0	\$0	\$297	\$276	\$296	\$310	
M	Transportation	ATL		\$0	\$0	\$0	\$0	\$6,131	\$7,337	\$8,200	\$6,200	
H	Wage Subsidy Program	SO	1.37	\$0	\$0	\$0	\$0	\$156	\$145	\$156	\$163	
H	Wage Subsidy Program	ATL		\$0	\$0	\$0	\$0	\$2,357	\$3,378	\$4,000	\$4,000	
H	VESID / LIVES	SO	1.28	\$0	\$0	\$0	\$0	\$146	\$136	\$146	\$153	
H	VESID / LIVES	ATL		\$0	\$0	\$0	\$0	\$0	\$359	\$500	\$500	
H	Supplemental Homeless Intervention	SO	0.85	\$0	\$0	\$0	\$0	\$97	\$90	\$97	\$102	
H	Supplemental Homeless Intervention	ATL		\$0	\$0	\$0	\$0	\$2,387	\$1,857	\$2,000	\$2,000	
H	Emergency Homeless	SO	0.80	\$0	\$0	\$0	\$0	\$91	\$85	\$91	\$95	
H	Emergency Homeless	ATL		\$0	\$0	\$0	\$0	\$746	\$1,155	\$1,000	\$1,000	
H	Supportive Housing for Families	SO	1.35	\$0	\$0	\$0	\$0	\$154	\$143	\$154	\$161	
H	Supportive Housing for Families	ATL		\$0	\$0	\$0	\$0	\$2,478	\$3,490	\$4,000	\$4,000	
M	Technology Training	SO	1.00	\$0	\$0	\$0	\$0	\$114	\$106	\$114	\$119	
M	Technology Training	ATL		\$0	\$0	\$0	\$0	\$8,047	\$6,050	\$7,000	\$0	
L	ACCESS - Welfare to Careers	SO	0.18	\$0	\$0	\$0	\$0	\$21	\$20	\$21	\$22	

\*Disbursements by program are approximate since we lack actual disbursements that include allocated costs from the administrative areas.

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Agency Programs/Activities: Inventory and Key Data  
Office of Temporary Disability Assistance

Relation to Core Mission (H/M/L)	Program/Activity	Spending Category (SO, ATL, CAP)	3/31/09 FTEs (All Funds)	General Fund Disbursements (\$000s) *				Special Revenue Federal Funds Disbursements (\$000s) *			
				2006-07 Actual	2007-08 Actual	2008-09 Plan	2009-10 Projected **	2006-07 Actual	2007-08 Actual	2008-09 Plan	2009-10 Projected **
L	ACCESS - Welfare to Careers	ATL		\$0	\$0	\$0	\$0	\$359	\$518	\$250	\$0
L	Jack Kennedy Build NY	SO	0.09	\$0	\$0	\$0	\$0	\$10	\$9	\$10	\$10
L	Jack Kennedy Build NY	ATL		\$0	\$0	\$0	\$0	\$439	\$350	\$750	\$0
L	NYS AFL CIO Workforce Development Insti	SO	0.09	\$0	\$0	\$0	\$0	\$10	\$9	\$10	\$10
L	NYS AFL CIO Workforce Development Insti	ATL		\$0	\$0	\$0	\$0	\$169	\$123	\$400	\$0
H	Career Pathways	SO	0.91	\$0	\$0	\$0	\$0	\$104	\$97	\$104	\$109
H	Career Pathways	ATL		\$0	\$0	\$0	\$0	\$0	\$0	\$2,500	\$0
	TOTAL SO			\$57,398	\$66,860	\$49,299	\$73,779	\$177,592	\$164,954	\$177,063	\$185,484
	TOTAL ATL			\$1,275,015	\$1,531,587	\$1,212,830	\$1,278,957	\$2,835,537	\$2,844,975	\$2,982,120	\$2,982,120
	TOTAL CAPITAL			\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
	GRAND TOTAL			\$1,332,413	\$1,598,447	\$1,262,129	\$1,352,736	\$3,013,129	\$3,009,929	\$3,159,183	\$3,167,604

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Agency Programs/Activities: Inventory and Key Data  
Office of Temporary Disability Assistance

Relation to Core Mission (H/M/L)	Federal Operating Special Revenue Other Funds Disbursements (\$000s) *				State Operating Special Revenue Other Funds Disbursements (\$000s) *			
	2006-07 Actual	2007-08 Actual	2008-09 Plan	2009-10 Projected **	2006-07 Actual	2007-08 Actual	2008-09 Plan	2009-10 Projected **
H/M	\$5,799	\$10,994	\$11,292	\$11,384				
H	\$6,228	\$6,574	\$7,920	\$7,107	\$13,873	\$11,755	\$16,042	\$14,606
H	\$0	\$0	\$0	\$0				
H	\$188	\$189	\$228	\$207				
H	\$0	\$0	\$0	\$0				
H	\$694	\$699	\$865	\$762				
H	\$946	\$953	\$1,148	\$1,042	\$1,332	\$1,433	\$386	
H	\$0	\$0	\$0	\$0			\$967	\$1,353
H	\$424	\$427	\$515	\$467				
H	\$0	\$0	\$0	\$0				
H	\$8	\$9	\$10	\$9				
H	\$0	\$0	\$0	\$0				
H	\$180	\$190	\$228	\$205				
H	\$0	\$0	\$0	\$0				
H	\$28	\$28	\$34	\$31				
H	\$0	\$0	\$0	\$0				
H	\$14,144	\$14,929	\$17,987	\$16,139	\$136	\$140	\$146	\$152
H	\$0	\$0	\$0	\$0				
H	\$295	\$298	\$359	\$326				
H	\$0	\$0	\$0	\$0				
H	\$44	\$44	\$53	\$48				
H	\$0	\$0	\$0	\$0				
H	\$3,354	\$2,170	\$2,518	\$2,538	\$91	\$94	\$97	\$101
H	\$0	\$0	\$0	\$0				
H	\$18,780	\$18,924	\$22,972	\$20,690	\$1,588	\$1,624	\$1,669	\$1,717
H	\$0	\$0	\$0	\$0	\$651	\$587	\$0	\$0
H	\$756	\$762	\$918	\$833				
H	\$0	\$0	\$0	\$0			\$5,700	
H	\$59	\$60	\$72	\$65				
H	\$0	\$0	\$0	\$0				
H	\$37	\$37	\$45	\$41				
H	\$0	\$0	\$0	\$0				
H	\$401	\$404	\$487	\$442				
H	\$0	\$0	\$0	\$0				
H	\$59	\$60	\$72	\$65				
H	\$0	\$0	\$0	\$0				
H	\$23	\$24	\$29	\$26	\$568	\$573	\$690	\$621
H	\$0	\$0	\$0	\$0				
H	\$0	\$1,457	\$1,245	\$606	\$2,112	\$0	\$509	\$986

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Agency Programs/Activities: Inventory and Key Data  
Office of Temporary Disability Assistance

Relation to Core Mission (H/M/L)	Federal Operating Special Revenue Other Funds Disbursements (\$000s) *				State Operating Special Revenue Other Funds Disbursements (\$000s) *			
	2006-07 Actual	2007-08 Actual	2008-09 Plan	2009-10 Projected **	2006-07 Actual	2007-08 Actual	2008-09 Plan	2009-10 Projected **
	H							
H	\$5,037	\$5,083	\$6,120	\$5,554				
H		\$0						
H/M	\$6,626	\$5,260	\$8,317	\$6,140	\$3,005	\$3,065	\$3,263	\$3,358
H/M	\$0	\$0	\$0	\$0				
H/L	\$25,069	\$25,242	\$30,774	\$27,605	\$2,221	\$2,294	\$2,386	\$2,484
H/L	\$0	\$0	\$0	\$0				
H	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
H	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
H	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
H	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
H	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
H	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
H	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
H	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
H	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
H	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
H	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
H	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
H	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
H	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
H	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
H	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
H	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
H	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
H	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
H	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
H	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
H	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
M	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
M	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
L	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0

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Office of Temporary Disability Assistance

Relation to Core Mission (H/M/L)	Federal Operating Special Revenue Other Funds Disbursements (\$000s) *				State Operating Special Revenue Other Funds Disbursements (\$000s) *			
	2006-07 Actual	2007-08 Actual	2008-09 Plan	2009-10 Projected **	2006-07 Actual	2007-08 Actual	2008-09 Plan	2009-10 Projected **
	L	\$0	\$0	\$0	\$0	\$0	\$0	\$0
L	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
L	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
L	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
L	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
H	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
H	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
	\$89,867	\$94,853	\$114,283	\$102,545	\$24,925	\$20,978	\$25,188	\$24,026
	\$0	\$0	\$0	\$0	\$651	\$587	\$6,667	\$1,353
	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
	\$89,867	\$94,853	\$114,283	\$102,545	\$25,576	\$21,565	\$31,855	\$25,379

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Agency Programs/Activities: Inventory and Key Data  
Office of Temporary Disability Assistance

Relation to Core Mission (H/M/L)	Capital Projects Funds Disbursements (\$000s) *				Total Disbursements (\$000s) *			
	2006-07 Actual	2007-08 Actual	2008-09 Plan	2009-10 Projected **	2006-07 Actual	2007-08 Actual	2008-09 Plan	2009-10 Projected **
H/M					\$8,842	\$14,539	\$13,906	\$15,296
H					\$33,591	\$32,113	\$36,204	\$36,568
H					\$157,718	\$132,731	\$127,541	\$129,041
H					\$188	\$189	\$228	\$207
H					\$315	\$1,567	\$2,940	\$2,940
H					\$139,604	\$133,676	\$143,203	\$147,617
H					\$3,101	\$3,305	\$2,264	\$2,059
H					\$11,992	\$9,226	\$11,472	\$12,358
H					\$1,930	\$1,891	\$1,978	\$2,106
H					\$321,063	\$317,709	\$316,113	\$316,113
H					\$50	\$58	\$47	\$64
H					\$6,189	\$2,748	\$3,813	\$3,813
H					\$661	\$678	\$683	\$750
H					\$4,740	\$3,534	\$5,813	\$5,813
H					\$58	\$65	\$60	\$70
H					\$1,217	\$1,159	\$1,372	\$1,372
H					\$32,439	\$34,467	\$34,638	\$38,046
H					\$1,269,541	\$1,391,310	\$1,367,434	\$1,389,281
H					\$670	\$702	\$701	\$776
H					\$646,828	\$673,040	\$680,487	\$689,409
H					\$92	\$100	\$94	\$109
H					\$698	\$702	\$765	\$765
H					\$5,457	\$4,356	\$4,490	\$4,969
H					\$226,722	\$260,160	\$245,000	\$245,000
H					\$39,770	\$41,644	\$42,184	\$45,812
H					\$178,315	\$203,025	\$201,850	\$201,850
H					\$1,459	\$1,546	\$1,543	\$1,700
H					\$95,916	\$95,461	\$99,780	\$94,080
H					\$124	\$136	\$128	\$149
H					\$13,951	\$21,189	\$18,000	\$19,383
H					\$78	\$84	\$80	\$93
H					\$4,216	\$5,282	\$3,920	\$3,920
H					\$401	\$404	\$487	\$442
H					\$2,545	\$2,439	\$2,450	\$2,450
H					\$124	\$136	\$128	\$149
H					\$0	\$0	\$441	\$441
H					\$3,123	\$2,777	\$2,827	\$3,010
H					\$13,114	\$15,493	\$17,450	\$17,450
H					\$2,256	\$1,625	\$1,878	\$1,778

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Relation to Core Mission (H/M/L)	Capital Projects Funds Disbursements (\$000s) *				Total Disbursements (\$000s) *			
	2006-07 Actual	2007-08 Actual	2008-09 Plan	2009-10 Projected **	2006-07 Actual	2007-08 Actual	2008-09 Plan	2009-10 Projected **
H	\$35,600	\$31,600	\$31,600	\$30,390	\$35,600	\$31,600	\$31,600	\$30,390
H					\$14,961	\$14,852	\$15,691	\$16,482
H					\$54,053	\$86,150	\$86,150	\$86,150
H/M					\$14,708	\$10,084	\$13,326	\$14,459
H/M					\$463,896	\$446,453	\$270,723	\$315,598
H/L					\$43,405	\$46,307	\$47,000	\$50,804
H/L					\$0	\$0	\$0	\$0
H					\$143	\$133	\$143	\$150
H					\$576,191	\$634,644	\$654,000	\$654,000
H					\$57	\$53	\$57	\$60
H					\$29,751	\$34,166	\$35,000	\$35,000
H					\$172	\$159	\$171	\$179
H					\$40	\$3,698	\$10,000	\$10,000
H					\$200	\$185	\$199	\$208
H					\$771	\$1,993	\$2,000	\$2,000
H					\$172	\$159	\$171	\$179
H					\$8,308	\$8,653	\$6,503	\$6,503
M					\$297	\$276	\$296	\$310
M					\$6,131	\$7,337	\$8,200	\$6,200
H					\$156	\$145	\$156	\$163
H					\$2,357	\$3,378	\$4,000	\$4,000
H					\$146	\$136	\$146	\$153
H					\$0	\$359	\$500	\$500
H					\$97	\$90	\$97	\$102
H					\$2,387	\$1,857	\$2,000	\$2,000
H					\$91	\$85	\$91	\$95
H					\$746	\$1,155	\$1,000	\$1,000
H					\$154	\$143	\$154	\$161
H					\$2,478	\$3,490	\$4,000	\$4,000
M					\$114	\$106	\$114	\$119
M					\$8,047	\$6,050	\$7,000	\$0
L					\$21	\$20	\$21	\$22

\*Disbursements by program are approximate since we lack actual disbursements that include allocated costs from the administrative areas.

\*\*Projections may change based on the Agency's SFY09-10 budget submission.



Agency Programs/Activities: Inventory and Key Data  
Office of Temporary Disability Assistance

Relation to Core Mission (H/M/L)	Capital Projects Funds Disbursements (\$000s) *				Total Disbursements (\$000s) *			
	2006-07 Actual	2007-08 Actual	2008-09 Plan	2009-10 Projected **	2006-07 Actual	2007-08 Actual	2008-09 Plan	2009-10 Projected **
L					\$359	\$518	\$250	\$0
L					\$10	\$9	\$10	\$10
L					\$439	\$350	\$750	\$0
L					\$10	\$9	\$10	\$10
L					\$169	\$123	\$400	\$0
H					\$104	\$97	\$104	\$109
H					\$0	\$0	\$2,500	\$0
	\$0	\$0	\$0	\$0	\$349,782	\$347,645	\$365,833	\$385,834
	\$0	\$0	\$0	\$0	\$4,111,203	\$4,377,149	\$4,201,617	\$4,262,430
	\$35,600	\$31,600	\$31,600	\$30,390	\$35,600	\$31,600	\$31,600	\$30,390
	\$35,600	\$31,600	\$31,600	\$30,390	\$4,496,585	\$4,756,394	\$4,599,050	\$4,678,654

\*Disbursements by program are approximate since we lack actual disbursements that include allocated costs from the administrative areas.

\*\*Projections may change based on the Agency's SFY09-10 budget submission.





**FTE ALLOCATION BY PROGRAM/ACTIVITY  
OTDA**

Program/Activity	ADMINISTRATION-OPS					A&QI				EXEC DIRECTION				BFDM			
	GEN FUND	FEDERAL	SPEC REV	INT SVS	TOTAL	GEN FUND	FEDERAL	SPEC REV	TOTAL	GEN FUND	FEDERAL	SPEC REV	TOTAL	GEN FUND	FEDERAL	SPEC REV	TOTAL
FTE TOTALS	81.09	2.02	43.82	4.00	130.93	83.72	66.40	21.00	171.12	12.79	1.36	12.26	26.41	46.12	19.90	40.55	106.57

Flexible Fund for Family Services  
 Summer Youth Employment  
 Intensive Case Management  
     Adult and Family Literacy  
 BRIDGE  
 Transportation  
 Wage Subsidy Program  
 VESID / LIVES  
 Supplemental Homeless Intervention  
 Emergency Homeless  
 Supportive Housing for Families  
 Technology Training  
 ACCESS - Welfare to Careers  
 Jack Kennedy Build NY  
 NYS AFL CIO Workforce Development Institute  
 Career Pathways





Program/Activity	CWB			DDD			CEES				IT				LEGAL - CO				LEGAL - FH			
	FEDERAL	SPEC REV	TOTAL	FEDERAL	SPEC REV	TOTAL	GEN FUND	FEDERAL	SPEC REV	TOTAL	GEN FUND	FEDERAL	SPEC REV	TOTAL	GEN FUND	FEDERAL	SPEC REV	TOTAL	GEN FUND	FEDERAL	SPEC REV	TOTAL
FTE TOTALS	0.00	66.01	66.01	993.31	0.00	993.31	42.64	147.52	56.82	246.98	90.32	24.70	41.38	156.40	18.64	2.00	3.00	23.65	252.18	0.00	16.90	269.08
Flexible Fund for Family Services									1.25													
Summer Youth Employment									0.50													
Intensive Case Management									1.50													
Adult and Family Literacy									1.74													
BRIDGE									1.50													
Transportation									2.59													
Wage Subsidy Program									1.37													
VESID / LIVES									1.28													
Supplemental Homeless Intervention																						
Emergency Homeless																						
Supportive Housing for Families																						
Technology Training									1.00													
ACCESS - Welfare to Careers									0.18													
Jack Kennedy Build NY									0.09													
NYS AFL CIO Workforce Development Inst									0.09													
Career Pathways									0.91													





Program/Activity	CSS				ALL PROGRAMS					DIRECT	ALLOCATED	TOTAL
	GEN FUND	FEDERAL	SPEC REV	TOTAL	GEN FUND	FEDERAL	SPEC REV	INT SVS	TOTAL			
ACCUM REG	0.00	0.00	0.00	0.00	0.00	0.00	0.28	0.00	0.28		0.28	0.28
Food Stamps				0.00	25.50	1.00	16.75	0.00	43.25	11.75	31.50	43.25
FSE&T	0.00	0.00	0.00	0.00	0.00	2.75	0.00	0.00	2.75	2.75	0.00	2.75
ACCUM 020	0.00	0.00	0.00	0.00	2.11	0.09	1.60	0.00	3.80		3.80	3.80
ACCUM 025	0.00	0.00	0.00	0.00	2.21	0.29	2.49	0.00	4.99		4.99	4.99
ACCUM DTS	0.00	0.00	0.00	0.00	0.49	0.22	0.49	0.00	1.20	1.20	0.00	1.20
ACCUM EB1	0.00	0.00	0.00	0.00	0.00	3.00	0.00	0.00	3.00		3.00	3.00
ACCUM EDR	0.00	0.00	0.00	0.00	0.00	2.00	0.00	0.00	2.00		2.00	2.00
ACCUM EWN	0.00	0.00	0.00	0.00	0.00	10.42	0.00	0.00	10.42		10.42	10.42
ACCUM EWU	0.00	0.00	0.00	0.00	0.28	3.16	0.00	0.00	3.44		3.44	3.44
ACCUM 009 (FH)	0.30	0.00	0.30	0.60	76.63	0.00	5.11	0.00	81.74		81.74	81.74
ACCUM 010 (A&QI)	0.00	0.00	0.00	0.00	36.29	26.62	9.95	0.00	72.85		72.85	72.85
ACCUM REG	0.00	0.00	0.00	0.00	0.00	6.00	0.00	0.00	6.00	1.05	4.95	6.00
Adult Shelters	5.00	0.00	0.00	5.00	5.00	0.00	0.00	0.00	5.00	5.00	0.00	5.00
ACCUM 040	0.25	0.15	0.20	0.60	6.28	1.31	3.56	0.10	11.25		11.25	11.25
ACCUM 020	0.00	0.00	0.00	0.00	0.17	0.01	0.13	0.00	0.31		0.31	0.31
SRO Support Services	1.35	0.00	0.00	1.35	1.35	0.00	0.00	0.00	1.35	1.35	0.00	1.35
HIP	0.85	0.00	0.00	0.85	0.85	0.00	0.00	0.00	0.85	0.85	0.00	0.85
Citizenship	0.00	0.00	6.00	6.00	0.00	0.00	6.00	0.00	6.00	6.00	0.00	6.00
Trafficking	1.35	0.00	0.00	1.35	1.35	0.00	0.00	0.00	1.35	1.35	0.00	1.35
Refugee	3.00	12.80	0.00	15.80	3.00	12.80	0.00	0.00	15.80	15.80	0.00	15.80
ACCUM 040	0.25	0.15	0.20	0.60	6.28	1.34	3.53	0.10	11.25	0.00	11.25	11.25
ACCUM 020	0.00	0.00	0.00	0.00	0.19	0.01	0.14	0.00	0.34		0.34	0.34
ACCUM 999	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00		0.00	0.00
HHAP	3.00	0.00	14.00	17.00	3.00	0.00	14.00	0.00	17.00	17.00	0.00	17.00
Employment Programs -- Overall				0.00	6.50	16.36	0.64	0.00	23.50		23.50	23.50
Description				0.00	6.50	16.36	0.64	0.00	23.50		23.50	23.50
ACCUM 003 (EMPLOYMENT)	0.00	0.00	0.00	0.00	2.85	21.53	11.00	0.00	35.38	35.38	0.00	35.38
ACCUM 03F (JOBS)	0.00	0.00	0.00	0.00	17.80	33.80	21.10	0.00	72.70	72.70	0.00	72.70
ACCUM 040	0.20	0.54	0.00	0.74	7.74	3.93	1.00	0.00	12.67		12.67	12.67
ACCUM 025	0.00	0.00	0.00	0.00	1.24	0.16	1.40	0.00	2.81		2.81	2.81
ACCUM DTS	0.00	0.00	0.00	0.00	1.45	0.64	1.45	0.00	3.53	3.53	0.00	3.53
SBH & LAF	0.00	0.00	0.00	0.00	0.34	0.00	0.00	0.00	0.34	0.34	0.00	0.34
All Others				0.00	0.80	4.00	5.00	0.00	9.80		9.80	9.80
ACCUM 040	0.22	0.03	0.25	0.50	8.43	1.48	4.13	0.13	14.17		14.17	14.17
ACCUM 020	0.00	0.00	0.00	0.00	15.49	0.52	11.83	0.00	27.84		27.84	27.84
ACCUM 025 (OCFS)	0.00	0.00	0.00	0.00	8.08	1.07	9.07	0.00	18.22		18.22	18.22
ACCUM 025	0.00	0.00	0.00	0.00	0.89	0.12	1.00	0.00	2.01		2.01	2.01
ACCUM EWU (OCFS)	0.00	0.00	0.00	0.00	0.15	4.69	0.00	0.00	4.84		4.84	4.84
ACCUM 999	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00		0.00	0.00
Medicaid				0.00	33.59	0.00	20.38	0.00	53.97		53.97	53.97
ACCUM 020	0.00	0.00	0.00	0.00	1.15	0.05	0.87	0.00	2.07		2.07	2.07
ACCUM 025	0.00	0.00	0.00	0.00	4.03	0.53	4.53	0.00	9.10		9.10	9.10
ACCUM 009 (FH)	0.17	0.00	0.17	0.34	43.63	0.00	2.91	0.00	46.54		46.54	46.54
ACCUM 010 (A&QI)	0.00	0.00	0.00	0.00	10.84	8.13	2.47	0.00	21.44		21.44	21.44
ACCUM EDR	0.00	0.00	0.00	0.00	0.00	1.00	0.00	0.00	1.00		1.00	1.00
ACCUM EWU	0.00	0.00	0.00	0.00	0.17	4.94	0.00	0.00	5.10		5.10	5.10
TANF funded initiatives -- below		3.00		3.00	0.00	17.00	0.00	0.00	17.00		17.00	17.00

Program/Activity	CSS				ALL PROGRAMS							
	GEN FUND	FEDERAL	SPEC REV	TOTAL	GEN FUND	FEDERAL	SPEC REV	INT SVS	TOTAL	DIRECT	ALLOCATED	TOTAL
FTE TOTALS	19.06	16.80	22.01	57.86	646.56	1,274.00	323.77	4.00	2,248.33	1,273.41	974.91	2248.33
Flexible Fund for Family Services												
Summer Youth Employment												
Intensive Case Management												
Adult and Family Literacy												
BRIDGE												
Transportation												
Wage Subsidy Program												
VESID / LIVES												
Supplemental Homeless Intervention		0.85										
Emergency Homeless		0.80										
Supportive Housing for Families		1.35										
Technology Training												
ACCESS - Welfare to Careers												
Jack Kennedy Build NY												
NYS AFL CIO Workforce Development Inst												
Career Pathways												

## Office of Temporary and Disability Assistance

## PROGRAM INFORMATION SHEET

**Program:** Training Programs

**Rank (High, Medium or Low):** **High** rank for Domestic Violence Liaison Institute training activities and a **Medium** rank for the remainder of the agency training program. It is important to note, however, that many agency program activities cannot advance without the direct support of staff training. This is especially true of local district staff.

**Mandate:** None

**Mandated Funding Level:** None

**Brief Description / History / Background:** OTDA relies on federal funding sources to train state and local district staff in a wide range of policy and programmatic issues – including Temporary Assistance, Food Stamp, Employment, Child Support Enforcement, Disability Determinations, Shelter, HEAP, SSI, Systems, Management and Supervision, Domestic Violence Prevention, Fair Hearing, Food Stamp Nutrition Education, and Audit and Fraud Prevention. Almost all local districts attend our five-day Food Stamp, five-day Employment, and ten-day Temporary Assistance residential Institutes. The OTDA Training Plan served 18,302 trainees, primarily local district staff, during calendar year 2007. The training budget also provides training for a variety of contracted and community-based organizations. Using matching dollars, the training program uses contracts and Memoranda of Understanding with public universities and other expert organizations in New York State.

**Issues:** There is a favorable match of federal dollars for state dollars for most of the training projects. The ratio is generally 4:1 or better. We reduced state dollars for 2009 by 3.35% (\$86,000), resulting in a gross total Training Plan reduction of over \$373,000. Any further reduction in state share funding will reduce our ability to draw down the cost-allocated value of federal funds (typically a 4:1 value), negatively affecting our ability to support the Training Plan.

**Population Served:**

Systems Training: OTDA and local district staff, including Bureau of Information Technology (BIT) and Center for Employment and Economic Supports (CEES) staff, WMS users, Welfare-to-Work Caseload Management System users, court and law enforcement staff assigned to support enforcement functions, hospital staff assigned to voluntary acknowledgement of paternity and community-based organizations, local staff utilizing OTDA proprietary and non-proprietary computer systems to accomplish job duties, voluntary agencies and contracted staff that use or maintain critical OTDA systems.

Child Support Enforcement Training: All IV-D eligible populations: DCSE State and local child support and entities designated by the State and participating in the State's voluntary paternity establishment program, including other agency staff, court/law enforcement staff assigned to support enforcement functions, hospital birth registrars and hospital staff assigned to voluntary acknowledgement of paternity functions, not-for-profit providers and community-based organizations.

Disability Determinations Training: All OTDA Division of Disability Determinations and contracted employees.

Domestic Violence Prevention Training: OTDA staff, Local District Employment workers, Child Support Enforcement staff, eligibility workers, Domestic Violence Liaisons, local DSS administrators and managers, staff from approved local domestic violence service provider agencies, NYC-Division of Homeless Services staff and homeless shelter staff; NYC and Upstate Homeless Shelter Staff, Homeless shelter operators and directors, HHAP grantees and Homeless Intervention Program grantees.

Shelter Training: OTDA staff, NYC HRA and provider staff eligible under the Federal TANF Block Grant, the Food Stamp Employment and training and HEAP programs, shelter provider staff and NYC Department of Homeless Services shelter staff.

Audit / Fraud Training: HRA Staff, OTDA Audit and Quality Improvement and Internal Audit staff, local district fraud investigative staff, examiners, administrative and staff from local district attorneys' offices and related welfare fraud detective and prosecution agencies.

Temporary Assistance, Food Stamp, HEAP and Employment Training: All OTDA, local district, and provider staff eligible under the federal TANF Block Grant, the Food Stamp Employment and training program, HEAP, Bureau of Refugee and Immigration Affairs programs; shelter-provider staff in NYC, NYC HRA TA and Food Stamp Center-based trainers; TA and Food Stamp System Coordinators, TA Eligibility Specialists, Employment Programs staff; Employment and supportive services providers in community-based vendor organizations, applicants/recipients of Temporary Assistance and Food Stamp benefits and employers.

Fair Hearing Training: NYS OTDA Administrative Law Judges and OAH staff, local district Fair Hearing Representatives, NYC Department of Homeless Services (DHS) Fair Hearing staff and other State and local district staff participating in the fair hearing process.

Food Stamp Nutrition Training: LDSS Staff involved in the Food Stamp Nutrition Education Programs and "Eat Smart New York" programs, including those operated by Cornell Cooperative Extensions Statewide and Food Change in NYC.

**Performance Measures:** OTDA-sponsored training courses are evaluated using a variety of competency-based measures, particularly the Kirkpatrick model levels of training evaluation. Trainees are tracked in a centralized trainee registration system. OTDA is, in conjunction with DOB, in the process of establishing and posting performance data on its website. Current statistics are not available at this time.

Office of Temporary and Disability Assistance

PROGRAM INFORMATION SHEET

**Program:** Center for Child Well-Being – Child Support Enforcement

**Rank (High, Medium or Low):** High

**Mandate:**

1975 legislation (Public Law 93-647) added Part D to Title IV of the Social Security Act.

NY Social Services Law Article 3, Titles 6, 6-A and 6-B

Regulation: 18 NYCRR 346-347; 45 CFR Parts 302-307

**Mandated Funding Level: None**

**Brief Description/History/Background:** New York State's child support program (DCSE) is nationally recognized for its effectiveness and efficiency. The child support program reaches more than 900,000 children in New York State, providing both financial support and, in many instances, connection to health care coverage. This program serves more children for a longer period of time than any public program, with the exception of public education. In 2007, New York's child support program collected in excess of \$1.6 billion (a record) representing a 27% increase in collections compared to 2000. For FFY 2007, New York collected \$5.12 for every dollar spent administering the program. As a result of the child support program's performance New York annually earns federal incentive payments in excess of \$25 million.

New York is required to run a federally compliant child support program. The program serves more than 900,000 children in New York State and must perform at annual federal performance achievement standards to continue receiving federal incentive funding. Performance is subject to annual federal data reliability audits.

Child support program is required to serve both public assistance and non-public assistance custodial parents with children. 50% of New York's current child support caseload is comprised of Former IV-A assistance recipients. Our effective child support program plays an important role in keeping thousands of custodial parents in New York State above poverty and off of public assistance. Additionally, over the last three years the child support program has facilitated enrollment of more than 200,000 New York children in employer-sponsored health insurance as a result of medical support enforcement efforts.

The child support program enjoys a 66% federal administrative reimbursement rate for all program expenditures. Child support collections in public assistance cases generate revenue for the State and local DSS' to offset public assistance expenditures.

**Issues:** In SFY 2008-09 State reimbursement to local districts was cut by 2% in response to the State's deteriorating fiscal situation. In addition, in October 2007 the federal government stopped reimbursing State and local spending from incentive funds. This federal change had a negative fiscal consequence for the State and local districts. The local districts are the key players in the implementation of this program and its record level of collections. The child support program is a cost effective program. Cuts that impact local districts' level of spending on the program could have a serious negative impact on the level of collections the State

receives to offset public assistance costs and could result in fewer cases going off public assistance and staying off public assistance.

The child support program currently passes through and disregards \$50 of current month child support collections to persons receiving public assistance. The pass-through / disregard amount is increasing to \$100 effective October 1, 2008. The federal government currently does not participate in the pass-through / disregard costs but it will participate at a 50% rate come October 1, 2008. The amount of pass-through / disregard is legislatively authorized to increase to \$200 for public assistance cases with two or more children effective October 1, 2009. This will be an additional cost to the State and local districts because it will reduce the amount of collections that are used to offset public assistance costs.

**Population Served:** Custodial parents who apply for public assistance are referred to the child support program as a requirement of eligibility. Custodial parents not in receipt of public assistance may apply for services to obtain financial support from an absent parent on behalf of their children. The child support program currently serves almost 900,000 cases – 15% are current assistance recipients, 50% are former assistance recipients, and 35% have never received public assistance. 45% of child support program's caseload is in NYC.

**Performance Measures (If currently in use, otherwise enter NONE if applicable):** The New York State child support program is required to meet federal performance measures for paternity establishment, support establishment, percentage of current support collected, percentage of cases with arrears making payments, and cost effectiveness on an annual basis. Performance data is subject to annual reliability audits. State performance is tied to receipt of federal incentive payments.

Office of Temporary and Disability Assistance

PROGRAM INFORMATION SHEET

**Program:** Center for Child Well-Being – Strengthening Families through Stronger Fathers

**Rank (High, Medium or Low):** High

**Mandate:** None

**Mandated Funding Level:** None

**Brief Description/History/Background:** The Strengthening Families through Stronger Fathers Initiative is aimed at providing men with the supports and services they need to be fully involved dads. Established in 2006, the Initiative involves the implementation, promotion and evaluation of the Non-Custodial Parent (NCP) Earned Income Tax Credit, and five Fatherhood Pilot programs. This Initiative also involves a critical outreach component which is focused on building greater capacity and broader understanding of effective models and best practices to the field of responsible fatherhood.

New York is currently recognized as a national leader in the emerging social policy discussion of the impact of Fatherlessness in our society, particularly within low-income and minority communities. Studies show, children of families with economic challenges and fatherless households are more likely to struggle in a host of societal areas.

The Strengthening Families through Stronger Fathers Program directly supports two of OTDA's principle missions: enhancing economic security of low-income working families, and enhancing child well-being and reducing child poverty.

Pilot programs are currently funded through September 30, 2009. Later this year, OTDA will be preparing a competitive RFP to fund programs serving low-income fathers based on research findings of Pilots currently being conducted by the Urban Institute.

**Issues:** None

**Population Served:** The NCP EITC provides low-income non-custodial parents with an incentive and the opportunity to earn a tax credit if they pay an amount equal to the current support due in the tax year to a New York Support Collection Unit, and they are otherwise eligible. In tax year 2006, more than 2,100 non-custodial parents received credits totaling more than \$2 million.

The five pilot programs serve non-custodial parents who are unemployed or working less than twenty hours per week, receiving public assistance or having incomes that do not exceed 200 percent of the federal poverty level, and who have a child support order payable through the support collection unit of a social services district. Each of the five pilots provide employment, parenting and case management services to non-custodial parents in an effort to get them more engaged in their child's life.

**Performance Measures (If currently in use, otherwise enter NONE if applicable):** The five pilot locations are involved in a substantial evaluation effort being conducted by the Urban Institute on behalf of OTDA. Through this effort the pilots submit monthly data to Urban Institute who, in turn, reports numerous demographic and service indicators to OTDA.

Office of Temporary and Disability Assistance

PROGRAM INFORMATION SHEET

**Program:** Disability Determinations

**Rank (High, Medium or Low):** High

**Mandate:** Federal statute, Title II and XVI of the Social Security Act

**Mandated Funding Level:** None

**Brief Description/History/Background:** The mission of the Division of Disability Determinations (DDD) is the timely and accurate adjudication of disability claims filed by New York State residents under Title II (Disability Insurance) and Title XVI (Supplemental Security Income) of the Social Security Act. Program responsibilities are administered under the regulations, guidelines and quality standards established by the Social Security Administration (SSA). The disability program is 100 percent federally funded.

DDD makes medical determinations on disability claims filed with the Social Security Administration (SSA) under their Disability Insurance (Title II) and SSI (Title XVI) programs. Title II provides for payment of disability benefits to individuals who are “insured” under the Act by virtue of their contributions to the Social Security trust fund through the Social Security tax on their earnings, as well as to certain disabled dependents of insured individuals. Title XVI provides for SSI payments to individuals (including children under the age of 18) who are disabled and have limited income and resources. While there are different financial supports for the disability programs, the medical factors considered are the same. Program responsibilities are administered under the regulations, guidelines and quality standards established by SSA. DDD is one of 54 Disability Determination Services (DDSs) among the 50 states, Puerto Rico, Guam, the Virgin Islands and the District of Columbia that make the SSD and SSI medical determinations. The entire disability program is 100 percent federally funded.

**Issues:** DDD is 100 percent federally funded, so it is particularly vulnerable to any funding constraints or reductions imposed by SSA. The program’s aging workforce has led to steady erosion in staff counts that have proven difficult to backfill through federal and state hiring freezes.

**Population Served:** Potentially disabled residents of New York State. In federal fiscal year 2007 (10/06 – 9/07) DDD allowed nearly 74,000 cases, shifting these cases and their costs to the federal government.

**Performance Measures:**

**Production**

SSA sets annual workload targets. DDD has met or exceeded SSA targets during the last several years. In FFY 2007, DDD exceeded the SSA goal by clearing 172,000 cases.

**Cases Pending**

SSA may set target levels of pending cases to be met by the end of the federal fiscal year. DDD has routinely met these targets. In FFY 2007, DDD decreased initial cases pending to 32,600 compared to the target of 34,100 cases.



**Mean Processing Time**

MPT is the mean number of days it takes to process an initial case from the time it is received from the SSA Field Office until it is returned to SSA. DDD has been at, or lower than, the national MPT.

**Quality**

DDD performs ongoing internal Quality Assurance (QA) reviews to monitor accuracy of case development and decisions. SSA regular quarterly reviews indicate that DDD continues to surpass the Federal quality threshold of 90.6 percent. For the June 2008 quarter, the rate was 95%.

## Office of Temporary and Disability Assistance

## PROGRAM INFORMATION SHEET

**Program:** Electronic Benefit Transfer

**Rank (High, Medium or Low):** High

**Mandate:** Code of Federal Regulations, Title 7, § 274.3

**Mandated Funding Level:** None

**Brief Description/History/Background:** The Electronic Benefit Transfer (EBT) system is used to deliver Food Stamps and cash benefits including TANF, Safety Net and HEAP statewide via a state-issued Common Benefit Identification Card (CBIC). This card, together with a Personal Identification Number (PIN), can be used to access EBT accounts at Point of Service (POS) and ATM locations bearing the Quest mark.

OTDA has contracted with JPMorgan Electronic Financial Services to provide EBT services in New York State.

**Issues:** Under the multi-year contract negotiated with JPMorgan for EBT services, payment is on a per case basis – 74 cents per Cash case and \$1.02 per Food Stamp case. These per case fees are locked in place and cannot be renegotiated until the current contract expires in 2012.

Cost savings opportunities for this program are limited. Because EBT costs are driven by caseloads cost increases will be much more likely. Food Stamp enrollment is expected to continue trending higher as OTDA under the direction of Governor Paterson office continue efforts to bring these benefits to eligible working families.

**Population Served:** All Food Stamps, TANF, Safety Net and HEAP clients statewide.

**Performance Measures (If currently in use, otherwise enter NONE if applicable):**

The EBT contract includes over twenty performance standards against which JPMorgan is measured. Failure to meet these standards results in the assessment of liquidated damages.

Performance Standard	Required	Actual
System Uptime 24/7/365	99.9%	100%
Administrative transactions processed within 2 seconds	98%	99.58%
Cardholder calls answered by operator or automated system within 4 rings	98.5%	99.42%

Office of Temporary and Disability Assistance

PROGRAM INFORMATION SHEET

**Program:** Local Public Assistance (PA) Admin/Local Administration Fund (LAF)

**Rank (High, Medium or Low):** High

**Mandate:** None

**Mandated Funding Level:** None

**Brief Description/History/Background:**

Created in SFY 2005-06 to replace the State share administrative cap. LAF base funding supports the State share of costs associated with:

- administration of PA programs, including all Federal TANF-funded categories such as Family Assistance (FA), Safety Net (SNA) Federally Participating (FP) and Emergency Aid to Families (EAF) and Safety Net Assistance (MOE and non-MOE) ;
- administration of the Emergency Assistance to Adults (EAA) program;
- administration of the Food Stamp (FS) program;
- employment services to public assistance applicant and recipients;
- Food Stamp Employment and Training (FSET) 50% Federal funds and FSET participant reimbursement and dependent care costs;
- fraud and abuse activities allocated to PA and FS;
- Domestic Violence Liaison costs, drug/alcohol assessment and monitoring costs for PA recipients; and
- administrative costs for any districts that participated in the Child Assistance Program

Social Services Law (SSL) requires that social services districts determine eligibility for PA and FS programs, operate PA and FS employment programs which meet the requirements of applicable federal and State laws and regulations, provide activities to identify and deter fraud and provide services for PA recipients related to domestic violence, drug/alcohol assessment and monitoring. LAF supports the cost of district staff to provide required services, including timely eligibility determinations and employment services to avoid increases in caseloads and costs associated with PA benefits. LAF provides resources needed to support a district's efforts to engage public assistance recipients in work activities that help individuals transition into the workforce and reduce or eliminate their need for public assistance and simultaneously assist districts in achieving work participation rate requirements and work verification standards. The LAF must be maintained at current levels to ensure that districts have sufficient resources to complete required functions, including a strong and consistent focus on employment preparation, placement and retention services.

**Issues:** The Personal Responsibility and Work Opportunity Reconciliation Act of 1996, as amended by the Deficit Reduction Act (DRA) of 2005 requires the State to meet federal work participation rates, and NYS Social Services Law requires each social services district to meet federal and State work participation rates by placing recipients of PA in employment activities. Federal FS regulations require states to administer FSET programs. Any reduction in state funding to support the non-federal share of the activities outlined above would result in those costs falling to the local districts, and these funds also support local district activities provided to the non-federally funded PA population. Additionally, as discussed in the Public Assistance and FS Employment Services narrative, federal changes to TANF regulations have significantly

limited the flexibility previously afforded to states. Failure to achieve federal participation rate requirements or comply with the State's approved Work Verification Plan may result in significant fiscal penalties. Achieving the federal participation rate is an ongoing challenge given that approximately 33% of FA adults receiving PA have been determined exempt from work requirements under State law on the basis of age, physical or mental health condition or other exemption yet cases with such exempt adults remain part of the federal participation rate calculation. It should also be noted that DHHS has advised that it intends to repeal the excess MOE provision, which would further challenge the achievement of the federal participation rate, and put NYS at risk of significant fiscal penalties.

Absence of a strong and consistent focus on employment preparation, placement and retention services would likely result in increased caseloads, resulting in increased costs associated with public assistance benefits and reduced public confidence that assistance is provided to those most in need.

**Population Served:** Public assistance and food stamp applicants and recipients.

**Performance Measures (If currently in use, otherwise enter NONE if applicable):** None

Office of Temporary and Disability Assistance

PROGRAM INFORMATION SHEET

**Program:** Legal Services for the Disabled (DAP)

**Rank (High, Medium or Low):** High

**Mandate:** The program was established by Chapter 627 of the Laws of 1983, and made permanent in 1997 via an amendment to section 35 of the Social Services Law.

**Mandated Funding Level:** None

**Brief Description/History/Background:** DAP funds the provision of legal representation for disabled individuals whose federal disability benefits (SSI or SSDI) have been denied or discontinued. Assistance is provided through legal service corporations, local social services districts and nonprofit agencies. Savings are generated by the program in several ways, including the elimination of the State and local shares of public assistance benefits when clients who have been receiving PA obtain federal disability benefits. DAP providers are selected through a competitive bid process. Twelve (12) organizations were selected through the last RFP. This is a long standing program with a consistent level of funding each year which provides critical services to all counties in New York State. In addition to the savings achieved by FA case closing, there is also a chargeback to local social services districts which offsets a percentage of the State contracting costs.

The average win rate for closed DAP cases over the past three years has been 80.7%.

**Issues:** None

**Population Served:** Disabled individuals whose federal disability benefits (SSI or SSDI) have been denied or discontinued.

**Performance Measures (If currently in use, otherwise enter NONE if applicable):** The following outcomes are expected from current contracts:

DAP cases opened: 3,846

DAP cases closed: 3,345

DAP TANF cases opened: 976

DAP TANF cases closed: 757

Office of Temporary and Disability Assistance

PROGRAM INFORMATION SHEET

**Program:** Local TA Administration - AFIS

**Rank (High, Medium or Low):** High

**Mandate:**

- Social Services Law Section 139-a 18NYCRR Parts 384, 351.2(a),

**Mandated Funding Level:** None

**Brief Description/History/Background:** Chapter 83 of the Laws of 1995 and Chapter 436 of the Laws of 1997 mandated the establishment of an Automated Finger Imaging System (AFIS) to ascertain positive identification of an individual applying for or receiving public benefits and to preclude an individual's duplicate participation in public benefit programs including Medicaid and Public Institutional Care for Adults. AFIS began as a demonstration project that was subsequently extended, expanded, and finally mandated on a statewide basis with all counties required to participate in the funding of the program on a Federal, state and local share basis. The capture of finger images, color photographs, digital signatures, and demographic information is allowed by AFIS. The AFIS is also integrated with the Common Benefits Identification Card and several NYC systems including the NYC Department of Homeless Services.

**Issues:** The current AFIS contract expires in August 2009 and a re-procurement will be needed.

**Population Served:** The AFIS applies to the Temporary Assistance to Needy Families (TANF), Safety Net (SN), Food Stamps (FS) and Medicaid populations and is utilized by the 58 local districts for eligibility and fraud prevention. The system is also utilized by the NYC Department of Homeless Services to identify and control their shelter populations. Other parties include the NYS Attorney General's Office and the Common Benefit Identification Care production system.

**Performance Measures (If currently in use, otherwise enter NONE if applicable):**

The goal of the System Reliability measure is that the system must be up 98% of the total scheduled uptime hours in every month.

The goal of the remote site workstations measure is that these sites are fully operational 98% of the total operational hours each month. Whenever a problem is experienced, the contractor does apply the appropriate liquidated damages to their monthly invoice for workstation leasing costs.

On a monthly basis, OTDA Audit & Quality Improvement (AQI) calculates the cost avoidance based on the closings and denials reported for that given month and then projects those costs for a 12-month period.

**Period 7/01/07 – 6/30/08**

**System Reliability**

Month	Total Minutes Available	Total Minutes Downtime	Percentage Uptime
July 2007	12,600	0	100%
August 2007	12,600	0	100%
September 2007	11,400	0	100%
October 2007	13,800	0	100%
November 2007	11,400	112	99.10%
December 2007	12,000	0	100%
January 2008	12,600	0	100%
February 2008	12,000	0	100%
March 2008	12,000	0	100%
April 2008	13,200	0	100%
May 2008	12,600	0	100%
June 2008	12,600	0	100%

**Remote Site Workstation Reliability**

Month	# of workstations	Operational Percentage			
		100%- 98%	97.9%- 96%	95.9%- 94%	Below 94%
July 2007	217	217	0	0	0
August 2007	218	215	2	0	1
September 2007	218	218	0	0	0
October 2007	218	218	0	0	0
November 2007	220	220	0	0	0
December 2007	221	221	0	0	0
January 2008	221	221	0	0	0
February 2008	221	219	1	0	1
March 2008	220	219	0	1	0
April 2008	220	219	0	1	0
May 2008	220	218	0	0	2
June 2008	222	220	1	1	0

## Office of Temporary and Disability Assistance

## PROGRAM INFORMATION SHEET

**Program:** HIV-WTW

**Rank (High, Medium or Low):** High

**Mandate:** None

**Mandated Funding Level:** None

**Brief Description/History/Background:** An increasing number of individuals with HIV/AIDS have seen their health stabilize to a point where they are now able to resume, or begin, employment. In an effort to respond to the employment needs of these individuals, funds have been appropriated annually since 1999 to support welfare to work programs for persons living with HIV/AIDS. With this funding, and in cooperation with the AIDS Institute of the NYS Department of Health, OTDA contracts with organizations to provide intensive job placement services with case management to ensure the continued health needs of the participant are not compromised once they go to work. Job placement for this population continues to be a major challenge. While many participants have expressed a desire to work, they are reluctant to introduce any changes into their life that might affect their health and health insurance coverage. Individuals are hesitant to begin working and fear that they would lose their health benefits, as well as SSI, cash assistance and/or food stamps they may be receiving. Many such individuals have gone long periods with little or no work history, making it difficult for the job seeker to confidently seek employment and for the employer to risk hiring. The HIV-WTW plays an important role in addressing these barriers. The jobs that program participants gain through this initiative must offer health benefits, and selected contractors must ensure that other health coverage is in place until employer health benefits become effective. As stated above these funds support programs that serve a very needy and vulnerable population. Funding has been consistent since the program's start and program operators have been very successful serving this extremely hard to serve group and the program's success has been well publicized. The program has secured huge support among advocate groups.

**Issues:** None

**Population Served:** Individuals eligible to participate in the program are HIV positive individuals with income below 200% of the federal poverty level.

**Performance Measures (If currently in use, otherwise enter NONE if applicable):** Below is a performance summary of the HIV program from 3/2003-2/2008. No more than 75% of the funds can be reimbursed on a cost basis and at least 25% of the funds must be reimbursed on a performance basis and 50% of the amount to be reimbursed on a performance basis must be devoted to each milestone category.

	Assessed for Program Services	Enrolled Into Program		Job Readiness	Enrolled Into Skills Training	Job Placements	Job Retentions			
		FA/Safety Net	200%				30 Day F/T	30 Day P/T	90 Day F/T	90 Day P/T
Total	2536	1300	642	1741	636	615	365	91	300	56



Office of Temporary and Disability Assistance

PROGRAM INFORMATION SHEET

**Program:** Family Assistance (FA)

**Rank (High, Medium or Low):** High

**Mandate:** P.L. 104-193; 45 CFR Part 260 ff.; New York State Constitution Article XVII sec. 1; SSL 131 ff.; SSL 348 ff.; 18 NYCRR 350 ff.

**Mandated Funding Level:** None.

**Brief Description/History/Background:** The provision of temporary assistance and benefits to the needy is one of OTDA's most important core missions.

This is an entitlement program for those who are determined eligible. State funding will fluctuate from year to year depending on the number of individuals and families who receive benefits, as such no mandated funding level is identified above, however there is annually an amount of State funds devoted to support these programs.

The Personal Responsibility and Work Opportunity Reconciliation Act of 1996 (P.L. 104-193), commonly known as the federal Welfare Reform Act, replaced the federally-mandated Aid to Families with Dependent Children (AFDC) program with a system of block grants to states for the development of a program providing Temporary Assistance for Needy Families (TANF). As part of the federal statutory changes, the mandatory "State Match" to federal funds was replaced with a Maintenance of Effort requirement calculated assuming the achievement or non-achievement of Work Participation rates. In the case of New York State, the MOE is \$1.718 billion in non-federal spending if rates are achieved and \$1.813 billion if the threshold is not met. To date New York State has successfully exceeded the work rates requirements.

FA provides continuing assistance to needy families with dependent children who meet certain categorical and financial criteria. The FA allowance consists of a basic grant allowance, plus a home energy allowance, a supplemental home energy allowance, and a shelter allowance, and varies according to district of residence and family size. Additional allowances may be provided if certain special needs must be met. FA funding also supports family shelters for homeless families.

The amount of the Earned Income Disregard (EID), which disregards a portion of recipient earned income from counting against the grant amount and encourages employment and self-sufficiency, increases annually based upon changes to the federal poverty level. The EID is currently set at 50% and will increase 1-2% each year, although legislation is introduced each year to change this formula. In addition, the Child Support Pass-Through will no longer be counted or applied against TA needs and will continue to keep cases eligible for TA. This will have an increasing impact on expenditures, as the child support pass through increases in future years from \$50 to \$100 to \$200. Finally, increases in public assistance expenditures have been driven in the recent past by litigation – for example, in response to the Jiggetts and Doe lawsuits. We can anticipate recurring costs as a result of compliance with past court decisions and there is the possibility that future court decisions could drive further increases.

**Issues:** None.

**Population Served:**

- Families with children who have not reached their State 60-month time limit.
- Childless pregnant women.

- Families with children or pregnant women, who have reached their State 60-month time limit, but who are exempt from the time limit due to a verified physical or mental impairment that: causes incapacity for more than 6 months; is a result of Domestic Violence and expected to last three months or more; has happened to a child or other household member and an adult member is needed in the home to provide full-time care; or qualifies the adult family member for SSI.
- Qualified aliens who are members of a family with children meeting the requirements above, or who are childless pregnant women.

**Performance Measures (If currently in use, otherwise enter NONE if applicable):** None.

Office of Temporary and Disability Assistance

PROGRAM INFORMATION SHEET

**Program:** Safety Net Assistance (SNA)

**Rank (High, Medium or Low):** High

**Mandate:** New York State Constitution Article XVII sec. 1; SSL 131 ff.; SSL 157 ff.; 18 NYCRR 350 ff; 18 NYCRR 370 ff.

**Mandated Funding Level:** None.

**Brief Description/History/Background:** The provision of temporary assistance and benefits to the needy is one of OTDA's most important core missions.

This is an entitlement program for those who are determined eligible. State funding will fluctuate from year to year depending on the number of individuals and families who receive benefits, as such no mandated funding level is identified above, however there is annually an amount of State funds devoted to support these programs

SNA is the New York State category of temporary assistance provided to needy adults, as well as to families which have reached the five year time limit on federal assistance and are therefore not eligible for Family Assistance (FA). While the state generally does not receive federal funding for SNA, expenditures on behalf of SNA families with children count toward the state's required federal Maintenance of Effort (known as SNA-MOE cases). Certain FA cases which are required to receive SNA assistance because of drug/alcohol abuse (known as SNA-FP cases) are eligible to receive federal funding on a 50% federal/25% state/25% local basis.

The SNA allowance consists of a basic grant allowance, plus a home energy allowance, a supplemental home energy allowance, and a shelter allowance, and varies according to district of residence and household size. Additional allowances may be provided if certain special needs must be met. SNA-MOE funding also supports homeless family shelters.

The amount of the Earned Income Disregard (EID) for SNA-MOE and SNA-FP family cases, which disregards a portion of recipient earned income from counting against the grant amount and encourages employment and self-sufficiency, increases annually based upon changes to the federal poverty level. The EID is currently set at 50% and will increase 1-2% each year, although legislation is introduced each year to change this formula. In addition, the Child Support Pass-Through will no longer be counted or applied against TA needs and will continue to keep cases eligible for TA. This will have an increasing impact on expenditures, as the child support pass through increases in future years from \$50 to \$100 to \$200. Finally, increases in public assistance expenditures have been driven in the recent past by litigation – for example, in response to the Jiggetts and Doe lawsuits. We can anticipate recurring costs as a result of compliance with past court decisions and there is the possibility that future court decisions could drive further increases.

**Issues:** None.

**Population Served:**

- Singles
- Childless couples
- A family with children with no qualifying time limit exemption, who has received more than 60-months of TANF assistance.
- All households where the adult or minor head of household is assessed as unable to work due to a drug and/or alcohol problem.
- Non-qualified aliens who are not undocumented.

**Performance Measures (If currently in use, otherwise enter NONE if applicable):** None

Office of Temporary and Disability Assistance

PROGRAM INFORMATION SHEET

**Program:** Supplemental Security Income (SSI)

**Rank (High, Medium or Low):** High

**Mandate:** 42 USC Title XVI; SSL 207 ff. SSL 209.2

**Mandated Funding Level:** None

**Brief Description/History/Background:** The Supplemental Security Income (SSI) program was established by Congress in 1974 under Title XVI of the Social Security Act. The Social Security Administration (SSA) administers the program which provides a federal grant to needy individuals and couples who are aged, blind and/or disabled. The federal portion of the benefit increases at a rate equal to yearly increases in the Consumer Price Index.

In New York State, the federal flat grant is supplemented by State funds (the “state supplement”) which are administered under contract with SSA. The federal SSI benefit is funded by 100% federal funds, while the full amount of the SSI state supplement is paid from state funds. New York State also pays the full cost of federal administration of the state supplement. There are no local funds in the SSI benefit. SSI recipients automatically qualify for Medicaid benefits. The SSI program fulfills critical components of OTDA’s purpose and mission to assist individuals with priority needs other than work readiness in accessing appropriate benefits and services.

The SSI “standards of need” (benefit amounts) are established in SSL 209.2. Essentially, every individual found eligible for federal SSI is automatically entitled to 100% State-funded SSI state supplementation benefits. As the caseload increases, state supplementation costs also increase. Similarly, the total charged by the Social Security Administration (SSA) to OTDA for federal administration of NYS’s supplementation program automatically increases as the caseload increases. These fees are also increased by a cost-of-living adjustment every October 1<sup>st</sup>.

Since the amount of the SSI State supplement is mandated in State Statute, a statutory change would be required to make any changes in either the amount or population in receipt of the supplement. Moreover, Maintenance of Effort (MOE) requirements in Federal law need to be sustained. (The penalty for not meeting the MOE is the complete loss of federal participation in the Medicaid program).

**Issues:** As noted above, administrative costs increase each year based on increases in the CPI.

**Population Served:** Individuals and couples with limited income and resources who are aged, blind and/or disabled and are citizens or in certain alien statuses.

**Performance Measures (If currently in use, otherwise enter NONE if applicable):** None

Office of Temporary and Disability Assistance

PROGRAM INFORMATION SHEET

**Program:** Emergency Assistance to Families (EAF)

**Rank (High, Medium or Low):** High

**Mandate:** SSL 350-j; 18 NYCRR 372

**Mandated Funding Level:** None.

**Brief Description/History/Background:** EAF was originally established by Congress in 1967 under Title IV-A of the Social Security Act. Today, EAF is an emergency assistance program administered at New York's option. Emergency assistance is defined as all nonrecurring aid, care and services granted to families with children, including migrant families, to deal with crisis situations threatening the family and to meet urgent needs that were sudden, could not have been foreseen, and were beyond the individual's control.

**Issues:**

- NYC has sought to provide emergency related services to homeless families as they move towards permanent housing. If approved, these claims could have an EAF reimbursement cost.
- Potential for increased winter fuel emergencies. As the high cost of fuel continues to affect low-income households, we expect to see more families seeking emergency assistance to help with these costs.

**Population Served:** Families with a child under the age of 18 or a child under the age 19 who is a full-time student regularly attending a secondary school or in the equivalent level of vocational or technical training. Families have to be without available income or resources to meet their needs and the needs cannot be met under the Family Assistance or Safety Net Assistance programs. The household's available income on the date of application for emergency assistance must at or below 200 percent of the current federal poverty level.

**Performance Measures (If currently in use, otherwise enter NONE if applicable):** None.

## Office of Temporary and Disability Assistance

## PROGRAM INFORMATION SHEET

**Program:** Safety Net Assistance Program (SNAP) Demo

**Rank (High, Medium or Low):** High

**Mandate:** None

**Mandated Funding Level:** None

**Brief Description/History/Background:** Beginning in January 2001, the Safety Net Assistance Program (SNAP) provided State General Funds to social services districts with a population less than 2 million to support intensive services to help public assistance recipients who are not eligible for TANF funded services and who are unable to obtain or retain employment due to physical or mental health barriers or are unable to access federal disability benefits. Services supported by SNAP funds are designed to augment existing services, including employment services supported by the LAF or FSET funds and may include, but are not limited to; assessment; specialized medical or vocational examinations; case management services, including home visits; remedial programs for the learning disabled; life skills services and specialized job placement and retention services.

Funds were initially made available on a competitive basis in 2001, but subsequent budgets restricted the SNAP funding made available to support continuing programs. In SFY 2007-08, the budget appropriation language removed this restriction and thereby opened up the funding to all districts with a population less than 2 million. Currently 22 districts receive funds to operate a SNAP program.

**Issues:** None

**Population Served:** Public assistance recipients with barriers to employment who are not eligible for TANF funded services.

**Performance Measures (If currently in use, otherwise enter NONE if applicable):** Districts operating a SNAP program are required to report the monthly number of individuals served as shown below:

SNAP6 Goal of number to be served (based on estimates entered into TRACS): 1,655  
Jan 08 – Jun 08 Monthly Served Reported: 1,301 (Includes duplicates for individuals reported as served in more than one month.)

Program Outcomes (07/07 to 06/08):

Project participants obtaining employment	77
Project participants receiving a reduced cash benefit or case closing due to increased earnings	106
Project participants referred to and receiving SSI benefits	56
Project participants who complete training or educational services	67



## Office of Temporary and Disability Assistance

## PROGRAM INFORMATION SHEET

**Program:** Home Energy Assistance Program (HEAP)

**Rank (High, Medium or Low):** High

**Mandate:** The state is only required to run a HEAP program if federal funds are available (SSL 97).

**Mandated Funding Level:** None

**Brief Description/History/Background:** Title XXVI of the Omnibus Budget Reconciliation Act (OBRA) of 1981 established the Low Income Home Energy Assistance Program (LIHEAP) block grant to assist eligible households in meeting the cost of home energy. In New York State, HEAP benefit payments are made to five population groups: Public Assistance (PA) recipients, Food Stamps (FS) recipients, Supplemental Security Income (SSI) recipients, Non-public assistance (NPA) applicants, and Emergency benefit applicants. The federal block grant provides state flexibility within statutory guidelines. The following rules apply: (1) Up to 10 percent of the state's allocation can be used for program administration, (2) Up to 15 percent of the state's allocation can be reserved for weatherization, (3) Up to 10 percent of the state's allocation can be carried over to the following Federal year, (4) A reasonable amount of the state's allocation must be reserved for weather related/supply shortage emergencies; and (5) Categorically income eligible households (Temporary Assistance (TA), Food Stamp (FS) and Supplemental Security Income (SSI Code A) recipients) and households with a maximum income at or below the greater of 60 percent of the state's median income and/or 150 percent of the Office of Management and Budget's poverty level for New York State are income eligible to receive benefits.

New York State intends to modify the program for FFY 2009 to include a new HEAP benefit for certain low-income household shelter types. This initiative will provide the new HEAP-eligible households with a one dollar HEAP benefit each year. Those households, who are also eligible applicant/recipients of Food Stamps (FS), will then be eligible for the highest FS Standard Utility Allowance (SUA).

HEAP is a 100% federally funded program and to the extent HEAP funds can be used to resolve energy emergency situations, this results in State and local cost avoidance by reducing the need for payments under SSL 131-s and Emergency Assistance for Families/Adults.

**Issues:** With the escalating price of home heating fuel, particularly oil, there is growing concern that federal funding for HEAP will be insufficient to meet the demand and discussions are currently underway regarding supplementing federal funds with state funds. In addition to the concern about the adequacy of federal funding, the timing of the receipt of federal funding is also a concern, as federal funding is subject to the Congressional appropriation process and is often not available at the start of the State's HEAP program in November.

**Population Served:** Households with incomes at or below 60% of the State Median Income, including a large number of households that include an elderly member.

**Performance Measures (If currently in use, otherwise enter NONE if applicable):** NONE

## Office of Temporary and Disability Assistance

## PROGRAM INFORMATION SHEET

**Program:** Food Stamps

**Rank (High, Medium or Low):** High

**Mandate:** Food and Nutrition Act of 2008 (P.L. 110-246); 7 CFR Section 172 ff.; SSL 95; 18 NYCRR 387

**Mandated Funding Level:** None.

**Brief Description/History/Background:** The purpose of the Food Stamp Program is to reduce hunger and malnutrition by supplementing the food purchasing power of eligible low-income individuals, including both Temporary Assistance recipients and non Temporary Assistance (NTA) recipients. Entitlement to Food Stamp benefits is based upon the income and resources of applicant households. Program benefits are provided to recipients that are entirely funded by the federal government. The local districts only incur administrative expenses for the Food Stamp Program. These expenses are reimbursed at a 50% federal share and a state share is determined according to Local Administration Fund (LAF) funding, with the remainder accruing to the local districts.

**Issues:**

- **Resource Test Eliminated for Food Stamps** - As of January 1, 2008, expansion of categorical eligibility eliminated the resource test for nearly all Food Stamp recipients statewide, encouraging savings and supporting economic independence. All local districts must include "*Helping Hands*" brochure with all food stamp applications and the brochure will be mailed annually to entire FS caseload.
- **Telephone Recertification Interviews** - Under a USDA waiver, NYS is implementing use of telephone interviews at recertification for all Non-Temporary Assistance Food Stamp cases. Training of LDSS staff continues and we anticipate statewide rollout by October 2008. This initiative reduces demands on local social service districts, eases process for participants and increases food stamp benefit continuation.
- **Working Families Food Stamp Initiative** - Currently implementing the WFFSI to increase participation in Food Stamp Program by low-income working households. Qualified households can apply for Food stamps without visiting a social services office. WFFSI initially implemented by 11 counties that had piloted telephone recertification and has expanded to include additional districts. Roll-out will continue statewide.
- **Enrollment Target** - OTDA established a goal of increasing food stamp participation by 100,000 households and 215,000 individuals by December, 2008. As of May, 2008, enrollment has increased by 63,061 households and 117,121 individuals.
- **Mybenefits.ny.gov** – As of May 30, 2008, New York now offers *myBenefits*, an online multi-benefit pre-screening tool statewide. This allows anyone with internet access to screen for food stamps, tax credits and other work supports. Additional benefit programs will be added over time, starting with HEAP in early fall.

- **Facilitated Online Food Stamp Application** - Beginning June, 2008, a facilitated online Food Stamp application is being introduced in New York as part of *myBenefits*. Initial implementation involves three upstate counties (Jefferson, Ulster, Dutchess). Working with community-based-organizations, applicants can apply online without going to a social services office. Phase II of online application will provide for an open web-based application.
- **Employer Outreach** – Plans are being developed to provide informational materials and conduct outreach about Food Stamps and other work supports directly with employers of lower-wage employees.
- **HEAP/Food Stamp Standard Utility Allowance (SUA) Maximization Initiative** -- Effective October 1, 2008, certain HEAP-eligible households will be provided with a \$1 HEAP benefit each year to enable those households who are also eligible applicant/recipients of Food Stamps (FS) to be eligible for the highest allowable FS Standard Utility Allowance (SUA) under federal regulations. This will assist approximately 114,182 current FS households statewide with an average statewide FS benefit increase of approximately \$118 per household, bringing an estimated \$150 million in federal FS dollars into the state.

**Population Served:** Low income households with income at 130% of poverty or less. Note: Low income households that include aged or disabled members are generally eligible up to 200% of poverty.

**Performance Measures (If currently in use, otherwise enter NONE if applicable):**

- Food Stamp Quality Control
  - Payment Error Rate – measures accuracy of benefit amounts
  - Negative Error Rate – measures whether closings/denials were appropriate
  - Timeliness – measures whether applications/benefits were handled in a timely fashion
- Food Stamp Participation
  - Current Food Stamp Caseload Statistics:

FOOD STAMPS									
May-08									
	Temporary Assistance			Non-Temporary Assistance			Total		
	Cases	Recipients	Benefits	Cases	Recipients	Benefits	Cases	Recipients	Benefits
NYC	405,071	636,978	\$73,089,965	266,261	589,514	\$ 67,670,062	671,332	1,226,492	\$140,760,027
ROS	162,771	230,862	\$25,201,462	221,351	528,802	\$ 51,103,275	384,122	759,664	\$ 76,304,737
TOTAL	567,842	867,840	\$98,291,427	487,612	1,118,316	\$118,773,337	1,055,454	1,986,156	\$217,064,764

Office of Temporary and Disability Assistance

PROGRAM INFORMATION SHEET

**Program:** Adult Shelters

**Rank (High, Medium or Low):** High

**Mandate:** New York State Constitution Article XVII sec. 1, 18 NYCRR 491

**Mandated Funding Level:** None

**Brief Description/History/Background:** This program supports the cost of operating adult public homes in a small number of Rest of State districts and supports the ongoing cost of shelters serving homeless adults in New York City as per OTDA regulations (18 NYCRR Part 485, 486 & 491). These regulations establish standards for the provision of congregate sleeping areas, meals, supervision, assessment, information and referral, and social rehabilitation services including employment readiness and job placement services to homeless single persons. The State share for adult shelters is capped and there is an additional cost for a court mandated plan (Mixon) to improve shelter conditions for medically frail persons and to reduce overcrowding in congregate shelters.

In accordance with Social Service Law and Department Regulations, Bureau of Housing and Shelter Services staff conduct annual inspections of Adult Shelters. Inspections focus on health and safety issues, including building safety and compliance with state and local codes. The Department may take enforcement action against any operator of an adult shelter who fails to operate the facility in compliance with applicable provision of law and regulation.

**Issues:** Adult Shelter Reimbursement Cap: (Estimated Liability @ \$150m state share) Dating back to State Fiscal Year (SFY) 1990-91, the state initially imposed an annual cap on state share reimbursement. A majority of claims incurred by NYC during SFY 2007-08 will be reimbursed during SFY 2008-09, but will have an estimated \$45 million in excess liabilities. Adding the new costs incurred and claimed in SFY 2008-09, we expect to roll a liability of \$150 million state share into SFY 2009-10.

**Population Served:** Homeless single individuals who are 18 years of age or older who do not require services beyond those permitted by law or regulation.

**Performance Measures (If currently in use, otherwise enter NONE if applicable):**

None

Office of Temporary and Disability Assistance

PROGRAM INFORMATION SHEET

**Program:** Single Room Occupancy (SRO) Support Services Program

**Rank (High, Medium or Low):** High

**Mandate:** Section 45 of the Social Services Law, Article 2-A, Title 2.

**Mandated Funding Level:** None

**Brief Description/History/Background:** The SRO program assists local social service districts, charitable organizations, and not-for-profit corporations in providing a range of supportive services to residents of Single Room Occupancy dwellings who are at risk of homelessness or institutionalization. Services include case management, security and crisis intervention, and are designed to increase residents' ability to live independently and avoid a return to homelessness, incarceration or institutionalization.

Through 50% reimbursement of providers' program expenditures, SRO funding currently supports contracts with 63 not-for-profit providers and 126 facilities subcontracting with the NYC Department of Homeless Services.

**Issues:** SRO currently has a contractual obligation of \$18,902,384 which supports 12,915 SRO beds. A Request for Proposals (RFP) was issued this year for new units which resulted in requests totaling \$2,006,400 to provide support services to an additional 837 beds. This exceeds available funding. This upward trend is anticipated to continue as the State's commitment to provide service dollars under the NYNYIII agreement is realized. The demand for service funding is expected to increase even more as other supported housing units come online through HHAP, DHCR, DOP, and other capital programs which address permanent supportive housing needs.

**Population Served:** Residents of Single Room Occupancy dwellings who are at risk of homelessness or institutionalization, including formerly homeless and other low-income individuals.

**Performance Measures (If currently in use, otherwise enter NONE if applicable):** None

Office of Temporary and Disability Assistance

PROGRAM INFORMATION SHEET

**Program:** Homelessness Intervention Program (HIP)

**Rank (High, Medium or Low):** High

**Mandate:** Chapter 204 of the Laws of 1998 – Social Services Law, Article 2-A, Title 4.

**Mandated Funding Level:** None

**Brief Description/History/Background:** HIP provides a range of support services designed to stabilize households and help them to avoid homelessness, and to facilitate the transition to permanent housing for those who are currently homeless. Housing location, eviction prevention, aftercare, relocation assistance, case management and advocacy are among the services provided to assist households in transitioning from dependence on outside interventions to housing stability and economic self-reliance. The contracts are performance-based, requiring that contractors demonstrate the success of their services in assisting households' transition to housing stability.

HIP's current funding cycle includes 40 contracts supported by NYS General Funds, used to reimburse 75% of program costs. A unified Homelessness Intervention Program (HIP) and Supplemental Homelessness Intervention Program (SHIP) Request for Proposals (RFP) was released this year which made available the SFY 2008-09 appropriations. Collectively, the appropriation for these programs is \$7.92 Million. The RFP resulted in 96 proposals requesting over \$19.0 Million in HIP/SHIP funding. HIP requests exceeded \$12.68 Million.

**Issues:** None

**Population Served:** Homeless and at-risk individuals and families that are eligible to receive public assistance.

**Performance Measures (If currently in use, otherwise enter NONE if applicable):**

In SFY 2007-2008 (the fifth year of funding) we estimate 1,256 rest of state households, 910 households in suburban counties, and 942 households in NYC will maintain permanent housing for 180 days.

## Office of Temporary and Disability Assistance

## PROGRAM INFORMATION SHEET

**Program:** Citizenship

**Rank (High, Medium or Low):** High

**Mandate:** None

**Mandated Funding Level:** None

**Brief Description/History/Background:** These programs promote integration of immigrants with the community and seek to increase the naturalization rate by promoting awareness of changes in immigration laws, by providing a telephone hotline for referrals to service providers, and by providing citizenship information and services to immigrants and refugees who are lawful permanent residents living in New York State. To the extent that naturalization would enable these persons to access federal benefits rather than state and local benefits, it is important to serve as many of these eligible persons as we can in order to assure cost savings. The eligible service population includes an average of more than 100,000 immigrants per year who had arrived into the state five years ago or earlier, and who have not yet been naturalized. Present service capacity is limited to less than 10,000 persons per year. This program fulfills critical components of OTDA's purpose and mission to assist individuals with priority needs other than work readiness in accessing appropriate benefits and services. An example of a benefit achieved in assisting these residents to become U.S. citizens is that they may become eligible for Federal programs, thereby providing an opportunity to remove them from State assistance rolls and achieve savings for the State.

**Issues:** None

**Population Served:** Immigrants and refugees who are lawful permanent residents living in New York State and who have resided here for a sufficient period of time (usually five years) to be eligible for naturalization.

**Performance Measures (If currently in use, otherwise enter NONE if applicable):**

Performance Measures (10/1/06-9/30/08)	Outcomes Projected through 9/30/08
Completed Applications for Citizenship	6229
Completed USCIS interview preparation	2,345
Completed USCIS ESL and Civics Test preparation	866
Follow up on status of application	4,692
Completed legal assistance	973

## Office of Temporary and Disability Assistance

## PROGRAM INFORMATION SHEET

**Program:** Response to Human Trafficking Program (RHTP)

**Rank (High, Medium or Low):** High

**Mandate:** Chapter 74 of the New York State Laws of 2007, New York State Social Services Law Article 10-D

**Mandated Funding Level:** None

**Brief Description/History/Background:** The groundbreaking 2007 New York State Human Trafficking Law went into effect on November 1, 2007, enabling OTDA to provide services to New York State confirmed victims of human trafficking. The law gives OTDA the ability to fill a gap in essential services for this population of individuals who cannot access services elsewhere. This program fulfills critical components of OTDA's purpose and mission to assist individuals with priority needs other than work readiness in accessing appropriate benefits and services. Additionally, the program promotes the application for federal certification as a way of containing costs of services and assistance since, once federally certified, victims are eligible for the same federally-funded services and benefits that are available to refugees.

**Issues:** This is New York State's *only* program for assistance and services to state-confirmed human trafficking victims and the primary way to help those who have not yet been federally certified. The program has been in effect for only 10 months and 38 victims have been identified thus far. The population of identified trafficking victims is certain to grow each year.

**Population Served:** The NYS Human Trafficking Law intended the RHTP to serve only those individuals who cannot access services elsewhere. Thus, eligible clients include non-citizens with no legal immigration status in the U.S. and individuals whose immigration status is unknown.

**Performance Measures (If currently in use, otherwise enter NONE if applicable):**

Performance Measures (11/1/07-8/26/08)	Outcomes through 8/26/08
Identification of victims	38
Referrals for services	38
Protection of confirmed victims	38



## Office of Temporary and Disability Assistance

## PROGRAM INFORMATION SHEET

**Program:** Refugee Programs

**Rank (High, Medium or Low):** High

**Mandate:** 45CFR Part 400

**Mandated Funding Level:** None

**Brief Description/History/Background:** The Refugee Act of 1980 amended the Immigration and Nationality Act to create a domestic program to provide assistance and services to refugees resettling in the United States. Funds are provided either through federal formula allocations based on the state's percentage of national resettlement, or through grant awards received as a result of successful applications for discretionary funding. These are predominantly federally-funded programs with accompanying federal administrative funds for staffing and NPS costs. This enables New York State to expend federal funds that become available during the year to support services for the state's refugee population. Therefore, it is advantageous to the state to fully utilize federal funding by continuing to accept and administer these program funds.

OTDA currently receives Office of Refugee Resettlement grant awards to administer the Refugee Social Services Program (RSSP), the Targeted Assistance Grant Program (TAG), Refugee Cash and Medical Assistance (RCA & RMA), the Refugee Health Screening Programs, the Refugee School Impact Grant Program, the Services to Cuban and Haitian Entrants Program, the Services for Older Refugees Program, the Unaccompanied Refugee Minors Program (subsumed under the CMA funding stream), and the Employment for Disabled Refugees Program. OTDA also receives New York State Refugee Resettlement Assistance Program (NYSRRAP) TANF and State funding for services contracts. NYSRRAP services are enhanced services, and do not duplicate or replace services currently offered in other programs. NYSRRAP also works in conjunction with the new Response to Human Trafficking Program, as the only funding streams available to assist pre-certified trafficking victims. All elements of OTDA's core mission are accomplished through these Refugee Programs.

**Issues:** None

**Population Served:** Refugees and persons in a similar immigration status, including asylees, entrants, pre certified and federally certified trafficking victims and their families, and certain Amerasian immigrants.

**Performance Measures (If currently in use, otherwise enter NONE if applicable):**

Note: Measures are based on most recent year for which outcome statistics are available.

Performance Measures	Federal Fiscal Year	Programs	Outcomes
Vocational training completion and completion of employment preparation	FFY07	RSSP, TAG, NYSRRAP	2,855 Performance measures achieved
Job placement, job retention, and achievement of self-sufficiency	FFY07	RSSP, TAG, NYSRRAP	3,360 Performance

			measures achieved
Establishment and maintenance of local consortia of service providers	FFY08	TAG	20 consortiums
Orientation to the US school system and cultural competency by school teachers	FFY08	Refugee School Impact	8 orientations
Completed translations of documents and completed interpretation services	FFY08	Translation & Interpretation	3,212 services

Office of Temporary and Disability Assistance

PROGRAM INFORMATION SHEET

**Program:** Homeless Housing and Assistance Program (HHAP)

**Rank (High, Medium or Low):** High

**Mandate:** Chapter 61 of the Laws of 1983 established Article 2-A of the Social Services Law

**Mandated Funding Level:** None

**Brief Description/History/Background:** The HHAP Supported Housing Program produces emergency, transitional and permanent housing for homeless families and individuals, especially those who are currently living in shelters. From its inception in 1983 through SFY 2007-08, HHAP has funded 553 capital projects statewide, contributing to the development of approximately 12,900 units of housing. HHAP is administered by a board of directors under the Homeless Housing and Assistance Corporation (HHAC). HHAC acts as the conduit for the bond proceeds that fund HHAP projects, in accordance with NYS Private Housing Finance Law. The HHAP supports funding for a variety of joint projects with OASAS, OMH, DHCR, HFA and OCFS, including projects under the NY/NY III initiative. HHAP is the only state funding source solely dedicated to the capital development of homeless housing.

**Issues:** OTDA, through HHAP has committed to develop 1,000 units of housing under the New York/New York III Agreement. Any reduction to HHAP funding will jeopardize the State's commitment to developing these units in partnership with NYC.

**Population Served:** HHAP provides capital funding for a wide range of housing types for various homeless special needs populations, including but not limited to:

- emergency and transitional facilities for victims of domestic violence
- transitional housing for adolescents aging out of foster care
- programs for homeless and runaway youth
- transitional programs for people in recovery
- supported housing for veterans, people living with HIV/AIDS, ex-offenders, substance abusers, the chronic homeless, and the severely and persistently mentally ill

In many instances, HHAP is the only state resource available to fund the capital development of these types of projects.

**Performance Measures (If currently in use, otherwise enter NONE if applicable):** None

**Office of Temporary and Disability Assistance**

**PROGRAM INFORMATION SHEET**

**Program:** Public Assistance (PA) and Food Stamp Employment Services

**Rank (High, Medium or Low):** High

**Mandate:**

TANF: Section 103 of the Personal Responsibility and Work Opportunity Reconciliation Act (42 USC 607), as amended by the Deficit Reduction Act 2005 (PL109-171), 45 CFR part 261 (see subpart B) which includes how HHS will hold a State accountable for achieving the work objectives of TANF and the overall work participation rate that a state must meet.

FSET: 7 CFR part 273.7 establishes that as a condition of eligibility for FS each household member not exempt must comply with FS program work requirements (FSET).

**Mandated Funding Level:**

**Brief Description/History/Background:** Districts are afforded considerable flexibility in developing and implementing employment services based on local needs, but must operate PA and food stamp employment programs which meet the requirements of applicable federal and State laws and regulations. Employment services made available through the district are designed to improve the lives of low-income households by helping applicants and recipients who are determined to be able to work to enter the labor market and by providing training and supportive services to help other eligible individuals address barriers and increase the skills needed to obtain and retain employment. Districts must also take required participation rates into consideration when engaging PA recipients in work activities. Employment services may include, but are not limited to; employment assessment and development of an employment plan; job development and placement services and assignment to other work activities, such as subsidized employment, work experience and vocational education activities. In those instances when the individual is receiving PA and food stamp benefits, food stamp work activities are generally part of the individual's work requirement. The Food Stamp Employment and Training (FSET) Public/Private Venture RFP is a new initiative supported by federal 50% FSET funds and non-federal match and will offer nonprofit organizations that can supply the required 50% match from eligible non-federal sources the opportunity to provide education and skills training to food stamp work registrants that may require more intensive services.

In addition to the core employment services provided by each district, OTDA Employment and Advancement Services (EAS) staff provides ongoing technical assistance to districts including clarification on employment requirements and assistance in identify procedures to make employment services more effective. EAS staff also monitors the extent to which employment objectives are met. OTDA Jobs Program staff provides a menu of job placement and job readiness services in support of the district's employment program efforts. Jobs staff are outstationed in 55 counties throughout the State, including district offices, One Stop Centers, New York State Department of Labor offices and nonprofit organizations.

Despite the current economic conditions, OTDA Jobs staff over the last 3 years have increased the yearly entry to employment rate of jobseekers served from 23% in 2005 (5, 910 entries to employment for 25,372 served) to 27% in 2006 (8,380 entries to employment for 31,104 served) to 31% in 2007 (9,085 entries to employment for 29,085 served). Currently for July 2007 to June 2008, the entry to employment rate of jobseekers served by the Jobs Program has

increased to 32% (9,895 entries to employment for 31,293 served). This translates to OTDA Jobs staff placing 1 out of 3 jobseekers in employment and current trends indicate that this rate should continue. It should be noted that Jobs staff serve a large proportion of PA applicants and their successful diversions from ongoing assistance programs may not be reflected in the aforementioned statistics.

**Issues:** The Personal Responsibility and Work Opportunity Reconciliation Act of 1996, as amended by the Deficit Reduction Act (DRA) of 2005 requires the State to meet federal work participation rates, and NYS Social Services Law requires each social services district to meet federal and State work participation rates by placing recipients of PA in employment activities. Federal FS regulations require states to administer food stamp employment and training programs. The DRA authorized several changes which significantly limited the flexibility previously afforded to states, including requiring DHHS to promulgate regulations by June 30, 2006, to define which activities constitute countable "work activities," to establish standards for reporting and documenting hours of work, and to define when a child-only case is included in the federal work participation rate calculation. Failure to achieve federal participation rate requirements or comply with the State's approved Work Verification Plan may result in significant fiscal penalties. Achieving the federal participation rate is an ongoing challenge given that approximately 33% of FA adults receiving public assistance have been determined exempt from work requirements under State law on the basis of age, physical or mental health condition or other exemption yet cases with such exempt adults remain part of the federal participation rate calculation. Additionally, DHHS has advised that it intends to repeal the excess MOE provision, which would further enhance the challenge of achieving the federal participation rate.

Absence of a strong and consistent focus on employment preparation, placement and retention services would likely result in increased caseloads, resulting in increased costs associated with public assistance benefits and reduced public confidence that assistance is provided to those most in need.

**Population Served:** PA applicants and recipients. FSET funds may be used to provide allowable employment services to food stamp applicants and recipients who are work registrants or volunteer to participate in food stamp work activities.

**Performance Measures (If currently in use, otherwise enter NONE if applicable):** Federal participation rate of 50% for households with dependent children receiving public assistance. The State is also required to ensure that hours of participation are countable and documented in accordance with the Work Verification Plan approved by DHHS. Districts are also required to achieve a separate 50% participation rate for cases without dependent children that include an adult (approximately 66% of whom are exempt) who is receiving public assistance. The Office monitors each districts entries to employment, engagement rate and caseload load statistics on a monthly basis. Additionally, the Office monitors entry to employment data. Longer term outcome information is not routinely available due to lack of OTDA access to wage reporting data.

Office of Temporary and Disability Assistance

PROGRAM INFORMATION SHEET

**Program:** Medicaid

**Rank (High, Medium or Low):** **HIGH** – for issues related to the common eligibility, systems development and operation, local district reimbursement policy and claims processing. **LOW** – for the issues related to Fair Hearings.

**Mandate:** Title XIX of Social Security Act and related state statute

**Mandated Funding Level:** Open-ended state and federal share, with capped local share

**Brief Description/History/Background:** Detailed history and background for Medicaid will be provided in the DOH response to B-1181; however, while responsibility for the vast majority of Medicaid duties went to the Department of Health in the split of NYS Department of Social Services in 1997, certain tasks remained in OTDA for efficiency and purposes of coordination, including eligibility systems (WMS), local district reimbursement policy and related claiming systems (Automated Claiming System-ACS, and Benefit Information and Control System – BICS), Fair Hearings, and some program integrity functions, where there is common eligibility across multiple programs (PA-Food Stamps-MA).

The resulting investment of staff and non-personal services expenditures is too large to omit from the B-1181 identification of core functions performed in OTDA.

**Issues: (OTDA-related)**

- Support of updated eligibility systems, including an MA eligibility screening and eventual online application capacity to be built on “myBenefits”, as well as improved timeliness and standardization of a statewide WMS system for case maintenance and program integrity.
- Fair Hearings volume is under court-ordered monitoring for timeliness. Any excessive delays in backlogs result in added state costs due to aid continuing rules, including MA. OTDA continues to strive for reduced Fair Hearings volume and improved timeliness, within existing resource levels.
- Continued financial support for the remaining MA costs in local districts, including the MA administration costs generated by local districts. This includes processing monthly state and federal share reimbursement, providing fiscal policy, maintaining ACS and BICS, reacting to state reimbursement changes, and issuing fiscal reference manuals.
- Performing the Random Moment Study (RMS), which attributes costs across PA, MA, and Food Stamps for the common intake and eligibility functions of local district staff, ensuring compliance with federal cost allocation rules, and maximizing federal reimbursement.

**Population Served:** Approximately 4 million MA recipients based on latest DOH statistics.

**Performance Measures:** None directly attributed to OTDA.

Office of Temporary and Disability Assistance

PROGRAM INFORMATION SHEET

**Program:** All Others

**Rank (High, Medium or Low):** High / Medium. **High** – OTDA’s involvement in local district claims processing for OCFS programs, and OCFS’s Federal Child Care Program. **Medium** – Member item initiatives and some of the other smaller miscellaneous programs.

**Mandate:** Not applicable

**Mandated Funding Level:** Not applicable

**Brief Description/History/Background:** For the most part, disbursements under “All Others” are staff related costs that are allocated to OCFS programs via our cost allocation plan, and Local Assistance Federal child care disbursements. OTDA has local district claims processing and payment responsibilities including for OCFS programs. OCFS Child Care costs are included in OTDA’s Federal TANF disbursements. “All Others” also includes member item spending, as well as some allocated costs associated with disability determinations and a number of smaller programs that do not fit into the program list, and some miscellaneous disbursements and credits (chargebacks).

**Issues:** None

**Population Served:** Various based on the description of “All Others”. For Federal Child Care - families who are eligible for Federally funded income support under TANF; families receiving Safety Net Assistance who are eligible for TANF Services; and families whose income does not exceed 200% of the Federal poverty level who meet TANF Services eligibility requirements.

**Performance Measures (If currently in use, otherwise enter NONE if applicable):** None

## Office of Temporary and Disability Assistance

## PROGRAM INFORMATION SHEET

**Program:** Flexible Fund for Family Services (FFFS)

**Rank (High, Medium or Low):** High

**Mandate:** None

**Mandated Funding Level:** None

**Brief Description/History/Background:** Since SFY 05-06, FFFS has encompassed a number of Temporary Assistance for Needy Families (TANF) programs administered by local social service districts (LSSD) which are funded with the Federal TANF Services Block Grant. These programs include statutory Drug/Alcohol Assessment and Monitoring, Domestic Violence Screening and Assessment, locally designed TANF services projects, employment services, certain child welfare services, fund transfers to Title XX and additional transfers to the Child Care Block Grant. FFFS was successful in the elimination of multiple separate appropriations with differing time frames and requirements thereby simplifying the process. Local districts receive an FFFS allocation and utilize those funds to design and operate programs tailored to individual county needs and priorities.

**Issues:** Failure to continue to support FFFS would likely be viewed as necessitating increased local costs as most services are mandated by the State or federal government.

**Population Served:**

Families who are eligible for federally funded income support under TANF; to families receiving Safety Net Assistance who are eligible for TANF Services; and to families whose income does not exceed 200% of the federal poverty level who meet TANF Services eligibility requirements.

**Performance Measures (If currently in use, otherwise enter NONE if applicable):**

The following chart lists the goals and outcomes for the period of 10/1/06-6/30/08.

<b>Performance/Accountability Goals</b>	<b>Performance/Accountability Outcomes</b>
Case Management, 30 project(s) to serve 5,079 families.	30 project(s) served 13,120 families.
Transitional Opportunities Programs (TOP). 12 project(s) to serve 11,891 families.	12 project(s) served 44,170 families.
Child Only Services, 10 Project(s) to serve 4,793 families.	10 project(s) served 36,752 families.
Domestic Violence Enhanced. 6 project(s) to serve 655 families.	6 project(s) served 1,021 families.
Drug and Alcohol Enhanced. 9 project(s) to serve 8,496 families.	9 project(s) served 6,807 families.
Emergency/Diversion. 18 project(s) to serve 12,614 families.	18 project(s) served 10,505 families.
Healthy Families/Home Visiting 9 project(s) to serve 2,305 families.	9 project(s) served 2,053 families.
Life Skills/Mentoring. 17 project(s) to serve 4,150 families.	17 project(s) served 4,080 families.
Specialized Services for Adults. 19 project(s) to serve 4,753 families.	19 project(s) served 3,879 families.



Specialized Services for Children. 27 project(s) to serve 7,971 families.	27 project(s) served 9,464 families.
Other. 26 project(s) to serve 187,486 families.	26 project(s) served 2,234,316 families.
Comply with Drug and Alcohol Requirements.	16,430 individuals assessed for Drug/Alcohol.
	2,231 individuals mandated to treatment –exempt from employment activities.
	1,150 individuals mandated to treatment- non-exempt from employment activities
Comply with Domestic Violence Family Violence Option (FVO)	6,637 individuals indicated in danger.
	4,653 individuals granted a waiver from program requirements.
50% Combined "All Families" Participation Rate	Number of Employment Assessments Completed (6) 168,020.
	Number of TANF&SN MOE Adults Engaged By Activity (1)
	30,996 Unsubsidized Employment
	1,401 Subsidized Employment
	7, 223 Work Experience
	146 Community Service
	24 On-The-Job Training
	3,350 Job Readiness Activities
	981 Job Search

## Office of Temporary and Disability Assistance

## PROGRAM INFORMATION SHEET

**Program:** Summer Youth Employment Program (SYEP)

**Rank (High, Medium or Low):** High

**Mandate:** None

**Mandated Funding Level:** None

**Brief Description/History/Background:** The Summer Youth Employment Program (SYEP) provides summer employment opportunities for youth to help them acquire work skills, earn income and allow them to participate in activities that can help develop career goals. This program began in the 1960's and has been supported with a variety of funding sources, including Comprehensive Employment and Training Act (CETA) and Job Training Partnership Act (JTPA). With the passage of the Workforce Investment Act in 1998, dedicated funding for SYEP was eliminated. Beginning in 2000, TANF became the program's primary funding source. Funds are now allocated to local social services districts based on a formula that uses local unemployment rates, the number of economically disadvantaged youth and the number of 14 to 20 year olds with income under 200% of the federal poverty level. Funds are budgeted primarily for participant wages, but also support education and other employment related services. Programs generally operate for six to eight weeks beginning the first week in July and conclude in August. Within the overall program framework, local areas are provided the flexibility to use different approaches towards operating their summer youth activities.

The program provides employment, educational and career exploration services to youth in FA households and low income households (under 200% of poverty) throughout the state. We have consistently found the SYEP to be well-organized, innovative and staffed with caring and supportive individuals. Local communities and thousands of families count on the program each year. For many youth participants, SYEP represents their first employment experience and the life long lessons they learn will have a positive impact on their future employment and as an adult. The vast majority of funds are used to support the wages of youth participants and the most recent increases in the minimum wage have impacted program costs. At the current funding level, many local districts are unable to serve the total number of youth that apply for the program each year. Any reduction in funding will most certainly result in fewer youth served. These funds represent the only opportunity for many low income households to gain valuable employment, educational and career exploration services for disadvantaged youth.

**Issues:** None

**Population Served:** Eligible participants include youth aged 14 to 20 who are members of families in receipt of public assistance, or members of non-public assistance families with income at or below 200% of the federal poverty level.

**Performance Measures (If currently in use, otherwise enter NONE if applicable):** Each local district sets goals for the number of youth to be placed in jobs. For the 2008 SYEP 25,477 youth are expected to be employed. The following are the performance and accountability goals and outcomes for the 2007 SYEP.

Performance/Accountability Goals	Performance/Accountability Outcomes
22,611 Youth Employed	Number of Youth Employed 26,207

## Office of Temporary and Disability Assistance

## PROGRAM INFORMATION SHEET

**Program:** Intensive Case Services (ICS)

**Rank (High, Medium or Low):** High

**Mandate:** None

**Mandated Funding Level:** None

**Brief Description/History/Background:** Section 335-b of the Social Services Law (SSL) and 18 NYCRR § 385 provides that districts must engage all nonexempt adult temporary assistance recipients in work as soon as practicable. In some instances, individuals fail to comply with an employment assessment or assigned work activities and are subject to an employment sanction in accordance with Section 342 of the SSL and 18 NYCRR § 385.12. Failure to re-engage individuals in work activities or other necessary services reduces state outcomes achieved for work participation and job placement and often results in the needs of low-income households not being properly addressed to permit families to escape poverty. As such, the ICS program was established as a means to help districts take steps to secure full engagement in appropriate activities for all temporary assistance recipients.

To date, a total of \$32M (\$15M in SFY 2006-07, \$14M in SFY 2007-08 and \$3M in SFY 2008-09) in TANF funds have been made available to support intensive case services for TANF-eligible, non-compliant families. Funding from the first two budget years has been distributed to social services districts based on the district's share of family cases with a sanctioned individual as a percentage of all such cases statewide. The remaining \$3M and any unspent funds from the first two years will be allocated to districts to support program services during calendar year 2009. Currently, 49 districts are operating ICS programs. Services supported by ICS funds must meet the definition of non-assistance services and may include, but are not limited to: home visits or other outreach efforts; provision of information to clarify the reason for the sanction and how it affects the family's grant; in-depth assessments; service navigation and other efforts that support the ability of the individual to participate in work or work preparation activities; subsidized job opportunities for previously noncompliant individuals assessed to be ready to enter employment; and other services that support the ability of the individual to participate in work or work preparation activities, such as provision of a job coach or mentor and job development services. Although the Office is planning to use unspent funds as part of the new allocation, a decrease in funding in SFY 2008-09 may result in a reduction in services for calendar year 2009.

**Issues:** Continued reduction in subsequent year funding associated with the Intensive Case Services program will inhibit the local districts capacity to support the activities/programs developed under this initiative to engage the sanctioned population and therefore may result in reduced state outcomes achieved for work participation and job placement.

**Population Served:** TANF eligible public assistance recipients who are noncompliant with work requirements. Up to 20% of a district's allocation may be used to support services to TANF eligible recipients who are not fully engaged in work activities.

**Performance Measures (If currently in use, otherwise enter NONE if applicable):** The following is the Performance and Accountability information for the ICS program reported from 4/1/2007 through 6/30/2008.

<b>Number of Noncompliant Participants to be Served</b>	6049
<b>Number of Engaged Participants to be Served</b>	1936

	Noncompliant Participants	Not Fully Engaged Participants
<b>Participants Targeted</b>		
Number of participants targeted	12674	5842
Number of targeted participants contacted (served)	8747	2985
<b>Participants Successfully Contacted</b>		
Number of participants contacted by Letter/Call-in	4877	1064
Number of participants contacted by Phone Call	4291	1226
Number of participants contacted by Home Visit	5117	1396
Number of participants contacted by Other	968	556
<b>Engagement Outcomes</b>		
Number of participants successfully engaged following contact	3523	1868
Number of participants successfully engaged in necessary treatment	1174	1428
Number of participants that remain unengaged without good cause	2714	1212
Number of participants with newly reported income	1119	266
Number of participants that remain engaged in work activities or necessary treatment in the quarter following placement	448	61
<b>Cases Closed</b>		
Number of TA cases closed due to income from employment obtained during the reporting quarter	530	119
Number of TA cases closed because district was unable to locate participants	219	283
Number of TA cases closed for failure to respond to outreach (excludes households that district was unable to locate)	1355	184
Number of TA cases closed because of newly reported income obtained prior to reporting quarter	211	25
Number of TA cases closed at the request of participants	376	64
Number of TA cases closed for any reason other than those listed	1223	385

Note: Data may include duplication to the extent that participants receive services during more than one quarter.

## Office of Temporary and Disability Assistance

## PROGRAM INFORMATION SHEET

**Program:** Educational Resources

**Rank (High, Medium or Low):** High

**Mandate:** None

**Mandated Funding Level:** None

**Brief Description/History/Background:** The Educational Resources (ER) Program combines three separate appropriations (English Language Instruction, Family and Adult Literacy, and Basic Literacy) into a single adult education initiative focusing on improved literacy as a first step towards the acquisition of job-related skills and employment. The current program has been in operation since 1/1/06. Funding supports contracts with non-profit organizations (including school districts, Boards of Cooperative Educational Services (BOCES), community colleges, institutes of higher learning, public libraries and community-based organizations) that provide educational programs to the TANF eligible population so they achieve job entry, job retention and advancement goals leading to self-sufficiency. A variety of educational activities can be provided to eligible participants, including Adult Basic Education, English as a Second Language (ESL), Job Skill Training and High School Equivalency Diploma (GED) preparation. The ER Program provides literacy instruction that is essential to the success of FA and TANF eligibles in obtaining and retaining employment and self-sufficiency. The local social services districts rely on the ER Program for literacy services such as GED preparation and ESL to improve the employability of their FA population.

**Issues:** None

**Population Served:** Family Assistance Recipients and TANF eligible individuals.

**Performance Measures (If currently in use, otherwise enter NONE if applicable):**

Contractors earn reimbursement on a performance basis as participants make education gains, complete job skills training and obtain and retain employment. The following chart reflects current contract goals and outcomes reported 1/1/06 through 7/31/08.

Milestones	Goals	Outcomes
Career Plan + 60 Hours of Instruction	1,617	1,432
Educational Gains	1,674	1,224
Credential	212	91
Job Entries & Job Retention	1,121	553
Parenting Skills Improvement	175	74
Children's Skills Improvement	135	31

## Office of Temporary and Disability Assistance

## PROGRAM INFORMATION SHEET

**Program:** Bridge

**Rank (High, Medium or Low):** High

**Mandate:** None

**Mandated Funding Level:** None

**Brief Description/History/Background:** The Bridge Program has been in existence since 1993 and is administered by the SUNY's University Center for Academic and Workforce Development. Bridge programs are located at SUNY's 10 Educational Opportunity Centers (EOCs), six community colleges, a State University College, a One-Stop Center, a community-based organization and the Akwesasne Boys and Girls Club. These sites provide 30 local departments of social services (LDSS) with employment preparation services specifically designed to provide Family Assistance (FA) and other TANF eligible families with the skills and supports necessary to obtain employment. Activities include job readiness/job search activities, academic services, and short-term skills training. Bridge provides employment and training programs which are vital in assisting local social services districts in meeting work participation rate goals as well as assisting FA and low income individuals in becoming self-sufficient. For many local districts Bridge serves as the primary training option for the TANF population.

This program has experienced funding cuts in the last two budget years resulting in overall reduced services and site closures. Any further cuts in subsequent years could result in additional reduction of services, site closures and fewer participants served.

**Issues:** None

**Population Served:**

Family Assistance (FA) and non-FA individuals whose incomes do not exceed 200 percent of the federal poverty level.

**Performance Measures (If currently in use, otherwise enter NONE if applicable):**

Representatives from the Bridge sites meet with their LDSS counterparts each year to decide what activities will be offered and to set enrollment and job placement goals. Goals and outcomes reported for the current program period (1/1/08 - 8/31/08) are provided below.

Performance Goals		Performance Outcomes	
Enrollments	3,847	Enrollments	4,106
Placements	1,245	Placements	1,073
Retention	858	Retention	635

## Office of Temporary and Disability Assistance

## PROGRAM INFORMATION SHEET

**Program:** Transportation - Centro of Oneida, Inc.

**Rank (High, Medium or Low):** Medium

**Mandate:** None

**Mandated Funding Level:** None

**Brief Description/History/Background:** Centro of Oneida, Inc. is subsidiary of Central New York Regional Transportation Authority and has provided mass transit services to residents of Oneida County since 2005. In collaboration with the Oneida County Department of Social Services and the One-Stop Center (Working Solutions), two transportation services are provided for TANF-eligible working adults:

1. transit passes/tokens for existing Centro bus routes; and
2. a new fixed route and an expansion of an existing route to meet the needs of shift workers in the retail, service, and healthcare sectors.

Transportation services provided through Centro are valuable services however due to the specified and limited geographic area served it is assigned a Medium ranking.

**Issues:** None

**Population Served:** Family Assistance (FA) recipients and non-FA recipients whose incomes do not exceed 200% of the federal poverty level.

**Performance Measures (If currently in use, otherwise enter NONE if applicable):** The chart below reflects the goals in Centro of Oneida's current contract, and outcomes reported from 7/1/07 - 6/30/08.

Performance Measures	Goals	Outcomes
Adult Participants Served	800	361
Transit Passes/Tokens	30,000	19,760

## Office of Temporary and Disability Assistance

## PROGRAM INFORMATION SHEET

**Program:** Transportation - Wheels for Work (WfW)

**Rank (High, Medium or Low):** High

**Mandate:** None

**Mandated Funding Level:** None

**Brief Description/History/Background:** Since 2001, NYS' commitment to support innovative transportation projects that assist eligible individuals to attain or maintain self-sufficiency has included the WfW program. This program assists TANF eligible individuals with obtaining vehicles and vehicle related services that are needed to get to and from employment. Eligible services include affordable automobile loans, car donation programs, car repairs, car insurance and assistance with license and registration fees, drivers training and defensive driving, financial counseling, basic car care maintenance classes and child safety seats. There are currently 28 organizations providing WfW services in 44 counties. Contracts are in place through February 28, 2009. A personal vehicle is the only transportation option for many of the low-income working population, and the Wheels for Work Program is often the only resource that a worker can turn to for car related assistance. Its continuation is critical.

**Issues:** None

**Population Served:** Family Assistance (FA) recipients and non-FA recipients whose incomes do not exceed 200% of the federal poverty level.

**Performance Measures (If currently in use, otherwise enter NONE if applicable):** The following chart list the goals and outcomes for the WfW 2 contract period of 3/1/03-2/29/08.

Performance Measures	Goals	Outcomes
New Participants Served	1006	1838
Job Placements	152	205
Job Retentions	638	1240
Auto Club Memberships	78	94
Car Maintenance Instruction	354	324
Child Car Safety Seats	130	19
Donated Vehicles	72	50
Defensive Driving Classes	272	334
Driver Education/Training	136	104
Financial Counseling/Budgeting	624	953
Registration/License Fees	428	491
Vehicle Insurance Payment	378	553
Vehicles Provided	526	686
Vehicle Repairs	356	503
Vehicle Warranties	32	0
Vehicle Inspections	44	0
Gas Cards	16	0



## Office of Temporary and Disability Assistance

## PROGRAM INFORMATION SHEET

**Program:** Transportation-Rochester-Genesee Regional Transportation Authority (R-GRTA)

**Rank (High, Medium or Low):** Medium

**Mandate:** None

**Mandated Funding Level:** None

**Brief Description/History/Background:** Recognizing that transportation is a key factor in local welfare to work efforts, TANF funds have been appropriated to support the R-GRTA bus pass program since 1997. In cooperation with the local departments of social services from their seven member counties, R-GRTA has developed a system for the authorization of unlimited monthly bus passes. This program provides the following groups of individuals with monthly bus passes to get to and from employment, or to fulfill their work participation requirements:

- TANF recipients participating in DSS approved work activities;
- Employed TANF recipients who remain eligible for TANF benefits;
- Employed TANF recipients who become ineligible for TANF benefits; and
- Employed members of families certified under the 200% criteria.

The program also supports the Wayne Area Transportation System and the Livingston Area Transportation System, which are subsidiaries of R-GRTA, and provides an on-demand service for individuals who cannot take advantage of the regular R-GRTA service due to remoteness or work schedule.

R-GRTA provides valuable services however due to the specified and limited geographic area served it is assigned a Medium ranking.

**Issues:** None

**Population Served:** Family Assistance (FA) recipients who are working or participating in approved TANF activities. Former FA recipients who lose eligibility for cash assistance due to employment receive a bus pass for 3 months.

**Performance Measures (If currently in use, otherwise enter NONE if applicable):**

For the period 4/1/07-6/30/08	Goals	Outcomes
Monroe TANF program passes	12, 463	10,941
Monroe TANF employed passes	12,695	7,016
Monroe transition cases passes	1,485	2,260
Monroe FA emergency passes	605	320
Regional TANF employed passes	495	0
Regional transition cases passes	396	0
WATS Demand Response hours	1,950	1,950
LATS Demand Response hours	352	0

## Office of Temporary and Disability Assistance

## PROGRAM INFORMATION SHEET

**Program:** Community Solutions for Transportation (CST)

**Rank (High, Medium or Low):** High

**Mandate:** None

**Mandated Funding Level:** None

**Brief Description/History/Background:** Since 2001, CST funds have been available to local social services districts (LSSD). Local districts have collaborated with other human services and transportation providers in the public and private sector to address unmet transportation needs with the primary goal of enabling TANF-eligible individuals to obtain and/or retain employment. Districts and their partner agencies have the flexibility to design programs that best meet the needs of the TANF-eligible population that reside within their district. Services may include car donation/car loan programs, car repairs and auto insurance, vanpool and carpool programs, modifications to public transportation, and driver education/defensive driving courses. The initial CST county allocations were based primarily on the number of households with incomes under 200% of poverty. Subsequent year's allocations were based on need as evidenced by expenditure activity.

CST funding has been available to local social services districts for several years and has become an integral part of their welfare-to-work efforts. With increased transportation costs and our efforts to involve additional recipients in employment preparation activities, the need for funding is critical. The consolidation of TANF transportation funding would help us better address this need.

**Issues:** None

**Population Served:** Family Assistance (FA) recipients and non-FA recipients whose incomes do not exceed 200% of federal poverty level.

**Performance Measures (If currently in use, otherwise enter NONE if applicable):** As part of the annual planning process, local districts establish goals for the number of individuals by each type of CST service to be provided.

Performance Measures (7/1/07-6/30/08)	Goals	Outcomes
New Participants	3,768	4,734
Additional Service Hours	37,214	15,114
Additional Service Miles	376,040	279,008
Financial Counseling/Budgeting	597	814
Gas Cards	4,732	8,495
Registration and/or Licensing Fees	185	44
Mileage Reimbursement	716	496
Transit Passes	9,615	32,785
Transit Tokens	8,696	1,467
Van Shuttle	9,710	8,134
Taxi Rides	6,295	3,585
Vehicle Insurance Payments	214	178
Vehicle Recipients	36	20
Vehicle Repairs	325	305

## Office of Temporary and Disability Assistance

## PROGRAM INFORMATION SHEET

**Program:** Wage Subsidy Program (WSP)

**Rank (High, Medium or Low):** High

**Mandate:** None

**Mandated Funding Level:** None

**Brief Description/History/Background:** The WSP uses the services of not-for-profit community-based organizations (CBO) to place public assistance recipients and other low-income individuals with multiple barriers to employment in jobs, which the CBO has developed with employers. During the subsidy period, which averages three months in length, representatives from the CBO work with the participant and the employer to address any issues that could impact the transition to unsubsidized employment. The expectation is that the employer will retain the individual at the end of the subsidy period. Direct placement into unsubsidized employment is also an option for those employers not interested in the subsidy. CBOs reimburse the participating employers for wages and related fringe benefits that the employer has paid to the participant during the subsidy period. The Transitional Employment component will be added beginning 10/1/08 and mirrors many of the features of WSP, but will differ in certain ways. Unlike WSP, these jobs are temporary and serve only as a vehicle to finding permanent employment. There is no expectation that the employer will retain the employee at the conclusion of the subsidy period. Participants will learn through experience the customs and routines of work, acquire work-task skills, establish an employment record and enhance their competitiveness in private sector employment. Since its inception the WSP has been a successful strategy for securing jobs for a "hard to place" TANF population. With the inclusion of the Transitional Employment component and the increased emphasis on placing TANF recipients with employment barriers, the continuation of this initiative should result in cost savings from the elimination or reduction of public assistance benefits.

**Issues:** None

**Population Served:** Family Assistance recipients and members of Safety Net Families referred from local social services districts and individuals whose incomes do not exceed 200% of the federal poverty level.

**Performance Measures (If currently in use, otherwise enter NONE if applicable):**

WSP contracts are performance based. Contractors earn the non-wage subsidy portion of their award as participants reach the following 3 benchmarks. Below is a performance summary for our current providers reported from October 2003 through July 2008.

30 Days in Subsidized Employment		Transition to Unsubsidized Employment		90 Days in Unsubsidized Employment	
Goal	Achieved	Goal	Achieved	Goal	Achieved
2,858	2,569	1,732	1,297	1,927	1,590

## Office of Temporary and Disability Assistance

## PROGRAM INFORMATION SHEET

**Program:** VESID/LIVES

**Rank (High, Medium or Low):** High

**Mandate:** None

**Mandated Funding Level:** None

**Brief Description/History/Background:** The purpose of LIVES (Local Interagency VESID Employment Services) is to secure the services of organizations that can work with local districts in providing individuals with physical and/or mental health related issues and barriers to employment with ongoing supports and services needed to succeed in employment. This is accomplished by: obtaining the documentation and other information needed to establish a LIVES participant's eligibility for VESID services; identifying the personal, family and disability issues that must be addressed in order for Family Assistance recipients and other low-income family members with physical and/or mental impairments to successfully participate in employment or employment related activities; developing the steps these individuals need to take to overcome these barriers; connecting LIVES participants in a timely manner with the required programs and activities that are countable towards the federal work participation rate; and ensuring that program partners are provided with thorough and appropriate information in a timely fashion. Eleven (11) organizations, serving eighteen (18) districts, are currently funded.

The continuation of LIVES is important for two reasons. The first is that it has been successful in involving an "unengaged" segment of the public assistance population in employment and training activities. The second is that LIVES has helped forge an improved working relationship between the local DSS and regional VESID offices through which many individuals outside of LIVES will benefit.

**Issues:** None

**Population Served:** Family Assistance (FA) recipients and members of Safety Net (SN) Families referred from local social services districts. Up to 10% of the contract award can be used to serve non FA/SN individuals whose incomes do not exceed 200% of federal poverty level.

**Performance Measures (If currently in use, otherwise enter NONE if applicable):**  
Below is a performance summary of the LIVES program from May 2006 to July 2008. 75% or more of the award can be earned by completion of the three (3) milestones listed in the summary chart. Up to 25% can be used for non-milestone costs based services.

Assessments			Individual Plan of Employment			Months of Participation		
Goal	Actual	%	Goal	Actual	%	Goal	Actual	%
1487	922	62.00	817	304	37.21	2974.5	2149	72.25

## Office of Temporary and Disability Assistance

## PROGRAM INFORMATION SHEET

**Program:** Supplemental Homelessness Intervention Program (SHIP)

**Rank (High, Medium or Low):** High

**Mandate:** None

**Mandated Funding Level:** None

**Brief Description/History/Background:** SHIP was established in 1999 as a supplement to the NYS Homeless Intervention Program, and provides comprehensive homelessness intervention services to TANF eligible homeless and at-risk households. Housing location, eviction prevention and aftercare are among the services provided through performance-based contracts. The services offered are designed to assist households in transitioning from outside interventions to housing stability and economic self-reliance. The current SHIP funding cycle supports 27 contracts through Federal TANF funding. A unified Homelessness Intervention Program (HIP) and Supplemental Homelessness Intervention Program (SHIP) Request for Proposals (RFP) was released this year which made available the SFY 2008-09 appropriations. Collectively, the appropriation for these programs is \$7.92 Million. The RFP resulted in 96 proposals requesting over \$19 Million in HIP/SHIP funding. SHIP requests exceeded \$6.34 Million.

**Issues:** None

**Population Served:** Families, including non-custodial parents and certain young adults ages 18-25, who are eligible for TANF benefits and have incomes not exceeding 200% of the poverty level. Eligible young adults include those aging out of foster care and runaway and/or homeless youth.

**Performance Measures (If currently in use, otherwise enter NONE if applicable):** The following outcomes are expected from current contracts:

- Housing Location Assessments: 757
- Housing Location Services: 556
- 90 Days of Housing Retention Expected: 489
- 180 Days of Housing Retention Expected: 440
- 270 Days of Housing Retention Expected: 330
- Eviction Prevention Assessments: 2,601
- Eviction Prevention Services: 1931
- 90 Days of Housing Retention Expected: 1,672
- 180 Days of Housing Retention Expected: 1,398
- 270 Days of Housing Retention Expected: 922
- Aftercare Services: 697
- 90 Days of Housing Retention Expected: 597
- 180 Days of Housing Retention Expected: 528
- 270 Days of Housing Retention Expected: 419

Office of Temporary and Disability Assistance

PROGRAM INFORMATION SHEET

**Program:** Emergency Needs for the Homeless Program (ENHP)

**Rank (High, Medium or Low):** High

**Mandate:** None

**Mandated Funding Level:** None

**Brief Description/History/Background:** ENHP makes TANF funds available to non-profits in social service districts with a population in excess of 2,000,000, to support programs that meet the emergency needs of homeless individuals and families. Funds support services in New York City including crisis intervention, mobile emergency feeding services, eviction prevention and summer youth services. Three ENHP contracts are currently supported by Federal TANF funding.

In the most recent funding round (August, 2008), ENHP received three bids and a total request for funds of \$1,477,820. Note: Among other competitive programs, in its most recent funding round, the Emergency Shelter Grant Program (ESGP) had a funding level of \$3,030,320, but received 77 bids and \$8,697,539 in funding requests.

**Issues:** None

**Population Served:** Homeless individuals and families, and those at risk of becoming homeless who are eligible for benefits under the TANF block grant and whose incomes do not exceed 200% of the Federal poverty level.

**Performance Measures (If currently in use, otherwise enter NONE if applicable):** The following outcomes are expected from current contracts:

- Crisis Intervention Services: 2,328 expected during current contract year.
- Eviction Prevention Services: 372 expected during current contract year.
- Emergency Feeding: 87,625 expected during current contract year.
- Summer Youth Services

Office of Temporary and Disability Assistance

PROGRAM INFORMATION SHEET

**Program:** Supportive Housing for Families and Young Adults (SHFYA)

**Rank (High, Medium or Low):** High

**Mandate:** None

**Mandated Funding Level:** None

**Brief Description/History/Background:** SHFYA provides funds to nonprofit agencies for comprehensive support services designed to stabilize, enhance the employability, and/or enhance the self-sufficiency of eligible residents of supported housing. The program was established in 2002. In the current funding year, 63 SHFYA contracts are supported by Federal TANF funding. A Request for Proposals (RFP) was issued this year for additional SHFYA units. It resulted in requests totaling \$1,375,961 to provide support services to an additional 27 young adult beds and 390 family units. This exceeds available funding for new units by over \$1.0 Million.

**Issues:** None

**Population Served:** Residents of supported housing who are formerly homeless or at risk of homelessness, or who have exceeded or risk exceeding TANF time limits. Eligible residents include families and certain young adults between the ages of 18-25: runaway and/or homeless youth, youth at risk of incarceration, and those aging out of the foster care system.

**Performance Measures (If currently in use, otherwise enter NONE if applicable):**  
SHFYA program performance is gauged by tracking the number of families and young adults who have been stabilized in supported housing during a given year. The following performance outcomes are expected for the current contract year:  
Families stabilized in supported housing: 1,330  
Young adults stabilized in supported housing: 240

## Office of Temporary and Disability Assistance

## PROGRAM INFORMATION SHEET

**Program:** Technology Training/ATTAIN

**Rank (High, Medium or Low):** Medium

**Mandate:** None

**Mandated Funding Level:** None

**Brief Description/History/Background:** The Technology Training program has been in existence since 2001 and is administered through the State University of New York's (SUNY) University Center for Academic and Workforce Development (UCAWD), Advanced Technology Training and Information Networking (ATTAIN) Labs promote digital parity through a network of technology laboratories located in some of New York State's most economically challenged communities. The primary goal of ATTAIN is to reach FA recipients and other TANF eligible individuals who, because of limited knowledge and limited access, are non-users of computers and the accompanying technology. Participants may increase employment opportunities and wages by using the vocational, customer service and life management software, supplement work experience by enrolling in basic job skills training modules, ESL, GED, and computer literacy, initiate job search and resume preparation, and gain knowledge of the world through the use of the Internet.

**Issues:** Funding (\$8.5M) is available from the SFY 2007-08 budget to support the 29 existing ATTAIN labs until April 2009. For calendar year 2007 less than 6,000 individuals were served and SUNY reports that only 290 ATTAIN participants found jobs. Overall the program does not serve a sufficient number of individuals on public assistance which is one of OTDA's core populations. For that reason, the program does not effectively assist OTDA and the local social services districts in reaching federal participation rates or achieving work engagement outcomes. Therefore we have not been able to capitalize on the investment of resources.

**Population Served:** Family Assistance (FA) recipients, non-FA recipients whose incomes do not exceed 200 percent of the federal poverty level.

**Performance Measures (If currently in use, otherwise enter NONE if applicable):**

	Eligibility Status				Total
	FA	200%	Other	Unknown	
<b>Enrollments</b>	1519	1014	2781	640	5954
<b>Placements</b>	130	48	96	3	277
<b>Retentions</b>	17	1	1	0	19



Office of Temporary and Disability Assistance

PROGRAM INFORMATION SHEET

**Program:** ACCESS – Welfare to Careers

**Rank (High, Medium or Low):** Low

**Mandate:** None

**Mandated Funding Level:** None

**Brief Description/History/Background:** Beginning in January 2001, Metropolitan College's Welfare to Careers Consortium Program represents a collaboration among three major higher educational institutions in New York City (Metropolitan College, Medgar Evers College and Pace University). The goal of the project is to link educational opportunities to internships to job placements. The Consortium affords participants the opportunity to earn their two-year degree or a baccalaureate degree, thereby greatly increasing their chances of advancing economically. Their approach is also geared to assisting low income head of households in changing their lives on a permanent basis by providing a wide support system, including education, employment, social services and family support.

Starting in January 2001, the ACCESS Project at Hamilton College is a collaboration of educators, business and civic leaders, and social service providers dedicated to providing low-income, first generation college educated parents in central New York with all of the support necessary to thrive in an academic community, to earn college credentials, and to successfully enter into career employment.

**Issues:** The Program does not serve individuals on public assistance which is one of OTDA's core populations. For that reason, the program does not assist OTDA and local social services districts in reaching federal participation rates. Therefore we have not been able to capitalize on the investment of resources and thus has been assigned a low priority.

**Population Served:** Eligible Individuals and families under the state plan for the federal TANF block grant whose incomes do not exceed 200 percent of the federal poverty level.

**Performance Measures (If currently in use, otherwise enter NONE if applicable):**

## Office of Temporary and Disability Assistance

## PROGRAM INFORMATION SHEET

**Program:** Jack Kennedy – Build NY

**Rank (High, Medium or Low):** Low

**Mandate:** None

**Mandated Funding Level:** None

**Brief Description/History/Background:** Since July 2005, OTDA has contracted with the Building and Construction Trades Council of Nassau and Suffolk Counties (BCTC) to offer pre-apprenticeship and apprenticeship training to prepare and place TANF eligible individuals into employment in the skilled trades. While union connections have been established to provide positions for successful program graduates, the downturn in the construction field has garnered few employment opportunities for Build NY participants. The contract is performance-based and the provider earns reimbursement as participants reach training and job retention benchmarks.

**Issues:** This program targets services to a relatively small population of TANF clients in Nassau/Suffolk Counties and collaboration with the districts has been minimal. While to some extent, this is out of the contractor's control, performance has been poor. The program does not greatly enhance federal participation rates for OTDA and the districts. Therefore we have not been able to capitalize on the investment of resources.

**Population Served:** Family Assistance recipients and members of Safety Net Families referred from local social services districts and individuals meeting the 200% of federal poverty criteria.

**Performance Measures (If currently in use, otherwise enter NONE if applicable):**

The following chart lists the current contracts goals and performance from July 2005 to July 2008

Enrollment into Pre-Apprenticeship		Completion of Pre-Apprenticeship		30 Day Job Retention		90 Day Job Retention		180 Day Job Retention	
<i>Goal</i>	<i>Achieved</i>	<i>Goal</i>	<i>Achieved</i>	<i>Goal</i>	<i>Achieved</i>	<i>Goal</i>	<i>Achieved</i>	<i>Goal</i>	<i>Achieved</i>
300	197	220	146	60	22	150	39	100	32

## Office of Temporary and Disability Assistance

## PROGRAM INFORMATION SHEET

**Program:** AFL-CIO Workforce Development Institute

**Rank (High, Medium or Low):** Low

**Mandate:** None

**Mandated Funding Level:** None

**Brief Description/History/Background:** Since April 2006, this program has worked with local DSS' to identify individuals with disabilities, determine their specific barriers to employment, create an awareness of this program in the communities in which it operates, and establish connections for clients to existing support systems. Services provided to individuals include education and/or job training, as well as individualized services or supports targeted to helping clients overcome the barriers associated with their disability and engage in and maintain gainful employment. AFL-CIO's Workforce Development Institute (WDI) has used their relationship with three community colleges (Hudson Valley Community College, Niagara Community College, and Adirondack Community College) as the base for serving target group members from the surrounding counties.

**Issues:** This program has been very slow in developing and referrals from the local social services districts have been minimal. For these reasons, the program does not effectively assist OTDA and the local social services districts in reaching federal participation rates. Given a choice between this program and proven welfare-to-work efforts we believe these funds would be better invested elsewhere.

**Population Served:** Family Assistance recipients and non-FA individuals meeting the 200% of federal poverty criteria.

**Performance Measures (If currently in use, otherwise enter NONE if applicable):**

The chart below reflects the goals in the Workforce Development Institute's current contract, and outcomes reported from 1/1/07 - 2/29/08.

Program Site	Assessed	Enrolled FA/SN	200%	Receiving Job Readiness	Enrolled in Skills Training	Remedial Class	GED Prep	Case Mgt	Placed in jobs	Wage Range
Total	150	87	38	125	22	45	13	96	39	7.15-14

## Office of Temporary and Disability Assistance

## PROGRAM INFORMATION SHEET

**Program:** Career Pathways

**Rank (High, Medium or Low):** High

**Mandate:** None

**Mandated Funding Level:** None

**Brief Description/History/Background:** Using a combination of TANF and WIA funds, an RFP has been released to seek the services of non-profit community based organizations to pilot Career Pathways. The Career Pathways Program links education and occupational training to subsequent employment through a continuum of integrated support services. Career Pathways will strive to prepare and place all participants in high growth/high demand employment sectors. It will offer participants a clear and reliable course of action for building skills to progress in their careers. Career Pathways will be organized as a series of steps that lead participants towards job placement with industry recognized credentials, certificates and/or licensures. Each step measures skills and improves career and earning opportunities. The industry sectors that are appropriate for pathway development will be identified locally, will include those that need skilled workers and are vital to the economic health of the region. This new initiative represents a commitment on behalf of the Governor and Legislature to provide low wage workers with the opportunity to acquire the skills needed for higher paying jobs. It is understood that the time needed by Career Pathways participants to achieve this goal extends beyond one year, so continued funding is critical to fulfill our pledge to these individuals.

**Issues:**

**Population Served:** Family Assistance (FA) recipients and non-FA recipients whose incomes do not exceed 200% of the federal poverty level and WIA eligible individuals may participate in Career Pathways. Service priority will be given to TANF eligibles between the ages 18 to 24.

**Performance Measures (If currently in use, otherwise enter NONE if applicable):**

The Career Pathways Program performance will be measured as participants achieve industry credentials, educational diplomas and/or degrees, job entry and job retention (30, 90 and 180 day) benchmarks. The RFP to procure services was released on August 6, 2008. Since this is a new program, no performance outcomes are available.