OFFICE FOR TECHNOLOGY

MISSION

The Office for Technology (OFT), formerly the Governor's Task Force on Information Resource Management, was statutorily created in 1997. The Office has evolved from planning and coordinating the State's investment in information technology to a policy-oriented organization with significant operational responsibilities. OFT's mission is focused on developing, implementing and supporting statewide policy and technology initiatives that enable the State to operate more efficiently and cost effectively.

ORGANIZATION AND STAFFING

The Office is located in Albany, and is overseen by the State's Chief Information Officer (CIO), with the Director of the Office reporting to the CIO. It is supported primarily with State tax dollars from the General Fund and payments from other State agencies.

FISCAL BACKGROUND AND BUDGET HIGHLIGHTS

The 2003-04 General Fund recommendation of $34.6 million supports ongoing agency activities. Major recommendations include:
- A $98 million Internal Service Fund appropriation for operation of the consolidated State Data Center. This fund will support positions previously transferred from State agencies, the cost of operating the Center's computers and providing the computing services authorized by agencies;
- A $111.8 million Internal Service Fund appropriation for the New York Intranet (NYeNet) — a high-speed communications network system supported by fees charged to State and local users — and for the operation of the State's telephone system;
- A $35 million Internal Service Fund appropriation to support the Human Services Network, a statewide data communication system that connects the State's human services agencies with local social services offices and voluntary provider organizations; and
- A $1.6 million Internal Service Fund appropriation is also recommended to coordinate the development of computer systems that will be used by various agencies and statewide enterprise agreements.

PROGRAM HIGHLIGHTS

Since its inception as a Task Force in 1996, the Office for Technology has taken important steps to improve the State's management of technology services, such as the consolidation of 19 separate data centers into a single operation. The centralized management of the data center has increased the productivity and efficiency of the State computing environment.

A primary objective for fiscal year 2003-04 is the Human Services Modernization project aimed at upgrading the infrastructure for the Human Services Network. This network supports the Office of Children and Family Services, the Office of Temporary Disability and Assistance, Department of Labor and Department of Health; enabling each of them to deliver critical services directly to the residents of the State or to their customer agencies or partners — 58 local social service agencies and hundreds of voluntary organizations. The network serves approximately 1,000 locations and supports about 50,000 users. This three-year project will leverage new technologies to enable these agencies to deliver services in a more efficient, reliable and faster environment.

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An additional priority is the operation of the statewide telecommunications network, known as the NYeNet, that provides State and local governments with more reliable data, voice and video communications. The NYeNet offers a new framework for conducting governmental business using Internet technology. This network has expanded capacity to transmit data, provide local entities and citizens with easier access to State government and facilitate increased interagency cooperation and data-sharing. The NYeNet currently supports over 1,250 circuits, with increasing migration from legacy networks planned for fiscal year 2003-04.

The Office for Technology is responsible for managing the State's transition to e-government and the Governor's vision of "a government without walls." Governor Pataki has directed the Office to work closely with agencies to transform the way government provides services to its citizens, eventually giving New Yorkers online access to virtually all critical government services, 24 hours a day, 7 days a week. In just over two years, more than 200 government services and transactions have been made available on the Internet to citizens and businesses.

Finally, the Executive Budget transfers the Cyber Security and Critical Infrastructure Coordination Division from OFT to the Office of Public Security in order to centralize oversight of the State's security functions.

ALL FUNDS
APPROPRIATIONS
(dollars)

Category	Available 2002-03	Appropriations Recommended 2003-04	Change	Reappropriations Recommended 2003-04
State Operations	232,900,000	280,968,000	48,068,000	0
Aid To Localities	0	0	0	0
Capital Projects	0	0	0	0
Total	232,900,000	280,968,000	48,068,000	0

ALL FUND TYPES
PROJECTED LEVELS OF EMPLOYMENT BY PROGRAM
FILLED ANNUAL SALARIED POSITIONS

Full-Time Equivalent Positions (FTE)

Program	2002-03 Estimated FTEs 03/31/03	2003-04 Estimated FTEs 03/31/04	FTE Change
Technology			
General Fund	125	110	(15)
Internal Service Funds	608	569	(39)
Total	733	679	(54)

STATE OPERATIONS
ALL FUNDS FINANCIAL REQUIREMENTS BY FUND TYPE
APPROPRIATIONS
(dollars)

Fund Type	Available 2002-03	Recommended 2003-04	Change
General Fund	51,000,000	34,568,000	(16,432,000)
Internal Service Funds	181,900,000	246,400,000	64,500,000
Total	232,900,000	280,968,000	48,068,000

Adjustments:
Prior Year Deficiency
  Technology, Office for
    Special Revenue Funds - Other   3,822,000
Appropriated 2002-03   236,722,000

**STATE OPERATIONS
ALL FUNDS FINANCIAL REQUIREMENTS BY PROGRAM
APPROPRIATIONS
(dollars)**

Program	Available 2002-03	Recommended 2003-04	Change
Technology			
General Fund	51,000,000	34,568,000	(16,432,000)
Internal Service Funds	181,900,000	246,400,000	64,500,000
Total	232,900,000	280,968,000	48,068,000

**STATE OPERATIONS - GENERAL FUND
SUMMARY OF PERSONAL SERVICE APPROPRIATIONS AND CHANGES
2003-04 RECOMMENDED
(dollars)**

Program	Total Amount	Change	Personal Service Regular (Annual Salaried) Amount	Change
Technology	8,035,000	(965,000)	7,795,000	(1,027,500)
Total	8,035,000	(965,000)	7,795,000	(1,027,500)

Program	Holiday/Overtime Pay (Annual Salaried) Amount	Change
Technology	240,000	62,500
Total	240,000	62,500

**STATE OPERATIONS - GENERAL FUND
SUMMARY OF NONPERSONAL SERVICE AND MAINTENANCE UNDISTRIBUTED
APPROPRIATIONS AND CHANGES
2003-04 RECOMMENDED
(dollars)**

Program	Total Amount	Change	Supplies and Materials Amount	Change
Technology	26,533,000	(15,467,000)	149,000	(81,000)
Total	26,533,000	(15,467,000)	149,000	(81,000)

Program	Travel Amount	Change	Contractual Services Amount	Change
Technology	81,000	(281,000)	1,793,000	(29,165,000)
Total	81,000	(281,000)	1,793,000	(29,165,000)

Program	Equipment Amount	Change	Maintenance Undistributed Amount	Change
Technology	20,485,000	20,035,000	4,025,000	(5,975,000)
Total	20,485,000	20,035,000	4,025,000	(5,975,000)

**STATE OPERATIONS - OTHER THAN GENERAL FUND
SUMMARY OF APPROPRIATIONS AND CHANGES
2003-04 RECOMMENDED
(dollars)**

Program	Total Amount	Change	Maintenance Undistributed Amount	Change
Technology	246,400,000	64,500,000	246,400,000	64,500,000
Total	246,400,000	64,500,000	246,400,000	64,500,000