## DEPARTMENT OF MOTOR VEHICLES

## MISSION

The New York State Department of Motor Vehicles (DMV) promotes traffic safety, provides consumer protection and information services, and assists other government agencies achieve their missions. DMV collects fees and generates non-tax revenues to support these objectives.

## ORGANIZATION AND STAFFING

Under the direction of the Commissioner, the Department operates from its main office in Albany (Empire State Plaza) and from three regional headquarters in Albany, Long Island and New York City. The Department also operates 32 district and branch offices which issue licenses and registrations. In addition, County Clerk offices act as DMV agents at 94 locations throughout the State.

Approximately 99 percent of the Department's positions are supported by dedicated funds and fees, including a portion of traffic violation fines in certain localities. The remaining one percent are funded with Federal grants.

## FISCAL BACKGROUND AND BUDGET HIGHLIGHTS

The Dedicated Highway and Bridge Trust Fund will support \$120 million, or 49 percent of the Department's budget. The balance is financed by Federal funds and various fees and fines.

Appropriations for the Department of Motor Vehicles will increase by \$10 million, or four percent, the net result of savings from operations, a new homeland security initiative to improve identification document integrity, and increases for federally mandated emissions inspections. The Department will achieve operational savings by reducing staff and continuing to utilize technology to serve customers. In 2003-04, the Department will continue to develop its Internet website — which now receives 18,000 visitors each day — by expanding the number of services that customers can conduct from the convenience of a personal computer.

The 2003-04 Executive Budget moves the Department's transportation support expenses from the General Fund to the Highway and Bridge Dedicated Fund. The Dedicated Fund is supported primarily by revenues from motor vehicle fees, highway use and motor fuel taxes, and the Petroleum Business Tax.

## PROGRAM HIGHLIGHTS

## CUSTOMER SERVICE

DMV issues driver's licenses and vehicle registrations, collects more than \$1 billion in revenue for the State and localities, monitors driver training and enforces the directives of local magistrates and departmental referees. State offices are also responsible for conducting road tests and maintaining enforcement sections that issue conditional and restricted use licenses and handle other suspension and revocation activities. The Department of Motor Vehicles served more than 20 million customers last year.

The Department also adjudicates traffic violations at 11 locations in New York City, and several other jurisdictions across the State. This allows local judges and criminal courts to dedicate their activities to criminal matters. This program is funded entirely by fines collected from violators. After State operating expenses are deducted, remaining funds are returned to the jurisdictions where the violations occurred.

The Department has greatly enhanced its Internet website and telephone services to provide customers alternative means for transacting Department business. In 2003-04, the Department will continue to expand opportunities for customers to utilize these services for transactions that previously required office visits.

Currently via the Internet, customers can renew a registration; order personalized and custom plates; order duplicate titles, registrations and licenses, and if requested, post insurance proof. Customers can also check the status of their plate or title orders, schedule their road tests and obtain information and instructions from DMV's Right Now Web knowledge base. Businesses can order supplies of inspection stickers and post lien information. The Department is currently working on system improvements that would allow additional on-line transactions, such as address changes and ordering personal driver abstracts.

## VEHICLE AND DRIVER SAFETY

Governor Pataki's highway safety policies have resulted in reductions in fatalities and serious injuries on our roads. Contributing to this success have been new enforcement and educational efforts by State, local and non-profit agencies, including: a statewide crackdown to stop those who drink and drive or engage in aggressive driving; initiatives to promote proper child safety seat usage; and the statewide Buckle Up NY enforcement campaign, which has increased seatbelt usage to over 83 percent. These efforts have resulted in New York State's roadways being some of the safest in the nation.

DMV vehicle safety activities include: licensing and monitoring safety and emissions inspection stations; registering auto repair shops, dealers, transporters and dismantlers; and certifying vehicle inspectors, junk and salvage businesses and automotive body damage estimators.

Driver safety initiatives include implementation and oversight of educational or rehabilitative programs for motorists convicted of alcohol or drug-related driving offenses, the point insurance reduction program, and pre-licensing courses. DMV also licenses and monitors driving schools and instructors.

## FIELD INVESTIGATION AND AUDIT

One of the Department's major functions is to issue credentials which establish the identity and license status of drivers, the ownership of vehicles and boats, and the authenticity of auto-related businesses. External investigation activities concern stolen automobiles, odometer fraud, fraudulent identity and motor vehicle documents and complaints regarding unlicensed and suspended drivers.

## HOMELAND SECURITY

In 2003, DMV will initiate a program to enhance the integrity of identification documents for first-time customers seeking to obtain licenses and non-driver IDs. This program includes improved on-site assessment of proofs of identity (including validating Social Security numbers) with subsequent off-site reviews and investigation of suspicious documents. Downstate, this program will be implemented through several DMV Licensing Centers in the New York City region. Upstate, mobile teams of specialists and investigators will support the new issuance procedures. This new program will be funded with an additional fee on photo licenses and non-driver IDs.

#### ALL FUNDS APPROPRIATIONS (dollars)

Category	Available 2002-03	Appropriations Recommended 2003-04	Change	Reappropriations Recommended 2003-04
State Operations	208,852,000	112,909,000	(95,943,000)	21,385,000
Aid To Localities	12,380,000	13,020,000	640,000	15,531,000
Capital Projects	14,788,000	120,468,000	105,680,000	0
Total	236,020,000	246,397,000	10,377,000	36,916,000

#### ALL FUND TYPES PROJECTED LEVELS OF EMPLOYMENT BY PROGRAM FILLED ANNUAL SALARIED POSITIONS

Full-Time Equivalent Positions (FTE)

Program	2002-03 Estimated FTEs 03/31/03	2003-04 Estimated FTEs 03/31/04	FTE Change
Administration			
General Fund	223	0	(223)
Administrative Adjudication			
Special Revenue Funds - Other	438	438	0
Clean Air			
Special Revenue Funds - Other	150	177	27
Compulsory Insurance			
Special Revenue Funds - Other	212	212	0
Governors Traffic Safety Committee			-
Special Revenue Funds - Federal	27	27	0
Identification Security			Ŭ
Special Revenue Funds - Other	0	126	126
Operations	0	120	120
General Fund	1.473	0	(1,473)
Transportation Safety	1,475	U	(1,473)
General Fund	565	0	(565)
Special Revenue Funds - Other	1	1	(505)
Transportation Support	I	I	0
	0	1 0 4 0	1 0 4 0
Capital Projects Funds - Other	0	1,940	1,940
Total	3,089	2,921	(168)

#### STATE OPERATIONS ALL FUNDS FINANCIAL REQUIREMENTS BY FUND TYPE APPROPRIATIONS (dollars)

Fund Type	Available 2002-03	Recommended 2003-04	Change
General Fund	108,504,000	0	(108,504,000)
Special Revenue Funds - Federal	12,764,000	12,800,000	36,000
Special Revenue Funds - Other	85,084,000	96,109,000	11,025,000
Internal Service Funds	2,500,000	4,000,000	1,500,000
Total	208,852,000	112,909,000	(95,943,000)

## **MOTOR VEHICLES**

#### STATE OPERATIONS ALL FUNDS FINANCIAL REQUIREMENTS BY PROGRAM APPROPRIATIONS (dollars)

Program	Available 2002-03	Recommended 2003-04	Change
Administration			
General Fund	30,024,000	0	(30,024,000)
Special Revenue Funds - Other	775,000	775,000	Ú Ó
Internal Service Funds	0	4,000,000	4,000,000
Administrative Adjudication			
Special Revenue Funds - Other	35,198,000	35,185,000	(13,000)
Clean Air		, ,	
Special Revenue Funds - Other	10,996,000	13,469,000	2,473,000
Compulsory Insurance			
Special Revenue Funds - Other	15,577,000	15,517,000	(60,000)
Governors Traffic Safety Committee		, ,	
Special Revenue Funds - Federal	12,764,000	12,800,000	36,000
Identification Security			,
Special Revenue Funds - Other	0	8,471,000	8,471,000
Operations		-, ,	-, ,
General Fund	67,650,000	0	(67,650,000)
Internal Service Funds	2,500,000	0	(2,500,000)
Transportation Safety	, ,		( ),,
General Fund	10,830,000	0	(10,830,000)
Special Revenue Funds - Other	22,538,000	22,692,000	154,000
Total	208,852,000	112,909,000	(95,943,000)

# STATE OPERATIONS - GENERAL FUND SUMMARY OF PERSONAL SERVICE APPROPRIATIONS AND CHANGES 2003-04 RECOMMENDED

(dollars)

	Tota	I	Personal Servi (Annual Sa	•
Program	Amount	Change	Amount	Change
Administration	0	(12,618,000)	0	(12,056,900)
Operations	0	(55,493,000)	0	(54,751,000)
Transportation Safety	0	(24,661,000)	0	(24,292,100)
Total	0	(92,772,000)	0	(91,100,000)

	Temporary S (Nonannual S		Holiday/Overt (Annual Sal	•
Program	Amount	Change	Amount	Change
Administration	0	(124,100)	0	(437,000)
Operations	0	(193,000)	0	(549,000)
Transportation Safety	0	(39,500)	0	(329,400)
Total	0	(356,600)	0	(1,315,400)

#### STATE OPERATIONS - GENERAL FUND SUMMARY OF NONPERSONAL SERVICE AND MAINTENANCE UNDISTRIBUTED APPROPRIATIONS AND CHANGES 2003-04 RECOMMENDED

(dollars)

	Total		Supplies and Materials	
Program	Amount	Change	Amount	Change
Administration	0	(17,406,000)	0	(306,000)
Operations	0	(12,157,000)	0	(488,000)
Transportation Safety	0	13,831,000	0	(910,000)
Total	0	(15,732,000)	0	(1,704,000)
	Travo		Contractual	onvicos

	Trave	Travel		Contractual Services	
Program	Amount	Change	Amount	Change	
Administration	0	(119,000)	0	(16,754,000)	
Operations	0	(25,000)	0	(11,239,000)	
Transportation Safety	0	(1,041,000)	0	(5,379,000)	
Total	0	(1,185,000)	0	(33,372,000)	

	Equipme	nt	Maintenance Un	distributed
Program	Amount	Change	Amount	Change
Administration	0	(227,000)	0	0
Operations	0	(405,000)	0	0
Transportation Safety	0	(39,000)	0	21,200,000
Total	0	(671,000)	0	21,200,000

#### STATE OPERATIONS - OTHER THAN GENERAL FUND SUMMARY OF APPROPRIATIONS AND CHANGES 2003-04 RECOMMENDED (dollars)

	Total	Total		rvice
Program	Amount	Change	Amount	Change
Administration	4,775,000	4,000,000	0	0
Administrative Adjudication	35,185,000	(13,000)	18,395,000	30,000
Clean Air	13,469,000	2,473,000	7,981,000	1,482,000
Compulsory Insurance	15,517,000	(60,000)	7,911,000	0
Governors Traffic Safety Committee	12,800,000	36,000	466,000	0
Identification Security	8,471,000	8,471,000	4,132,000	4,132,000
Operations	0	(2,500,000)	0	0
Transportation Safety	22,692,000	154,000	100,000	0
Total	112,909,000	12,561,000	38,985,000	5,644,000

	Nonpersonal	Service	Maintenance Undistributed	
Program	Amount	Change	Amount	Change
Administration	775,000	0	4,000,000	4,000,000
Administrative Adjudication	16,790,000	(43,000)	0	0
Clean Air	5,488,000	991,000	0	0
Compulsory Insurance	7,606,000	(60,000)	0	0
Governors Traffic Safety Committee	250,000	12,000	12,084,000	24,000
Identification Security	4,339,000	4,339,000	0	0
Operations	0	0	0	(2,500,000)
Transportation Safety	22,592,000	21,354,000	0	(21,200,000)
Total	57,840,000	26,593,000	16,084,000	(19,676,000)

#### AID TO LOCALITIES ALL FUNDS FINANCIAL REQUIREMENTS BY FUND TYPE APPROPRIATIONS (dollars)

Fund Type	Available 2002-03	Recommended 2003-04	Change
Special Revenue Funds - Federal	12,380,000	13,020,000	640,000
Total	12,380,000	13,020,000	640,000

## **MOTOR VEHICLES**

#### AID TO LOCALITIES ALL FUNDS FINANCIAL REQUIREMENTS BY PROGRAM APPROPRIATIONS (dollars)

Program	Available 2002-03	Recommended 2003-04	Change
Governors Traffic Safety Committee			
Special Revenue Funds - Federal	12,380,000	13,020,000	640,000
Total	12,380,000	13,020,000	640,000

#### CAPITAL PROJECTS ALL FUNDS FINANCIAL REQUIREMENTS BY PROGRAM APPROPRIATIONS (dollars)

(C	lol	la	rs	)
----	-----	----	----	---

Comprehensive Construction Program	Available 2002-03	Recommended 2003-04	Change	Reappropriations 2003-04
Transportation Support	14.788.000	120.468.000	105.680.000	0
Dedicated Highway and Bridge Trust Fund Total	14,788,000	120,468,000	105,680,000	0
Total	14,788,000	120,468,000	105,680,000	